



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: 22-OCT-2003
Repository:

Reference No.
10044530

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PLANTATION State: FL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 11/3/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 19UYA2252XL014559
Make: ACURA Model: 3.0CL Model Year: 1999
Date Purchased: 12/99 Dealer's Name and Telephone Number: RICK CASE ACURA 954-587-1111
Original Owner: Dealer's City: FORT LAUDERDALE State: FL Zip Code: 33317
Engine: No. Cylinders: Fuel Type: gasoline
Transmission Type: Automatic
 Antilock Brakes
 Cruise Control
Powertrain: Vehicle Component Code: 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 13-OCT-2003
Failure Mileage: 27000
Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P216/65R15):
DOT No. (Example: DOTM18ABC036):
 Original Equipment
 Prior Repair
Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No
Fire: Yes No
Number of Persons Injured: 0
Number of Deaths: 0
Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DOOR CABLE REGULATOR BROKE. DUE TO BROKEN CABLE THE WINDOW DROPPED DOWN INTO THE DOORS. DEALER WAS NOTIFIED, AND ACKNOWLEDGED THE PROBLEM, BUT WILL NOT FIX IT. *AK
DEALER REPAIRED THE WINDOW BUT ANY WINDOW MAY FAIL IN A DOOR AT ANY TIME WHEN VEHICLE IS UNATTENDED WHICH COULD RESULT IN THE LOSS OF THE VEHICLE BY WEATHER OR THEFT. DEALER AND ACURA HAVE NO FIX FOR THIS PROBLEM AND ACURA HAS NO INTEREST IN DEVELOPING A FIX FOR THIS PROBLEM TO PREVENT IT. IT IS UNSAFE TO LEAVE CAR DURING RAIN OR A STORM, OR TO PLACE SHOPPING OR VALUABLES IN THE TRUNK BECAUSE VEHICLE MAY "OPEN" AT ANY TIME BY ITSELF. SHANK ON ACURA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.