



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received
2003 DEC -2 AM 11:36
17-OCT-2003

Repository
36
Reference No.
10044237

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NEW MILFORD State NJ Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JP3BA46K0HU033459
Make DODGE Model COLT Model Year 1997

Date Purchased 5/29/03 Dealer's Name and Telephone Number PRIVATE SALE
Original Owner Dealer's City _____ State _____ Zip Code _____
Engine: No: Cylinders 4 Fuel Type: _____

Transmission Type AUTO Antilock Brakes Cruise Control
Powertrain _____ Vehicle Component Code 191000 TIRES:TREAD/BELT
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10/10/03 Failure Mileage 120,610 Failure Speed 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make CORDOYAN GRAND PRIX Tire Model (Name or Number) RADIAL G/T Tire Size (Example P215/65R15) P185/60 R14 82S
DOT No. (Example: DOTM19ABC038) DOT PLV EKKR 064 Original Equipment Prior Repair Failure Location: EDGE OF TREAD
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), accident, and injury(ies).)

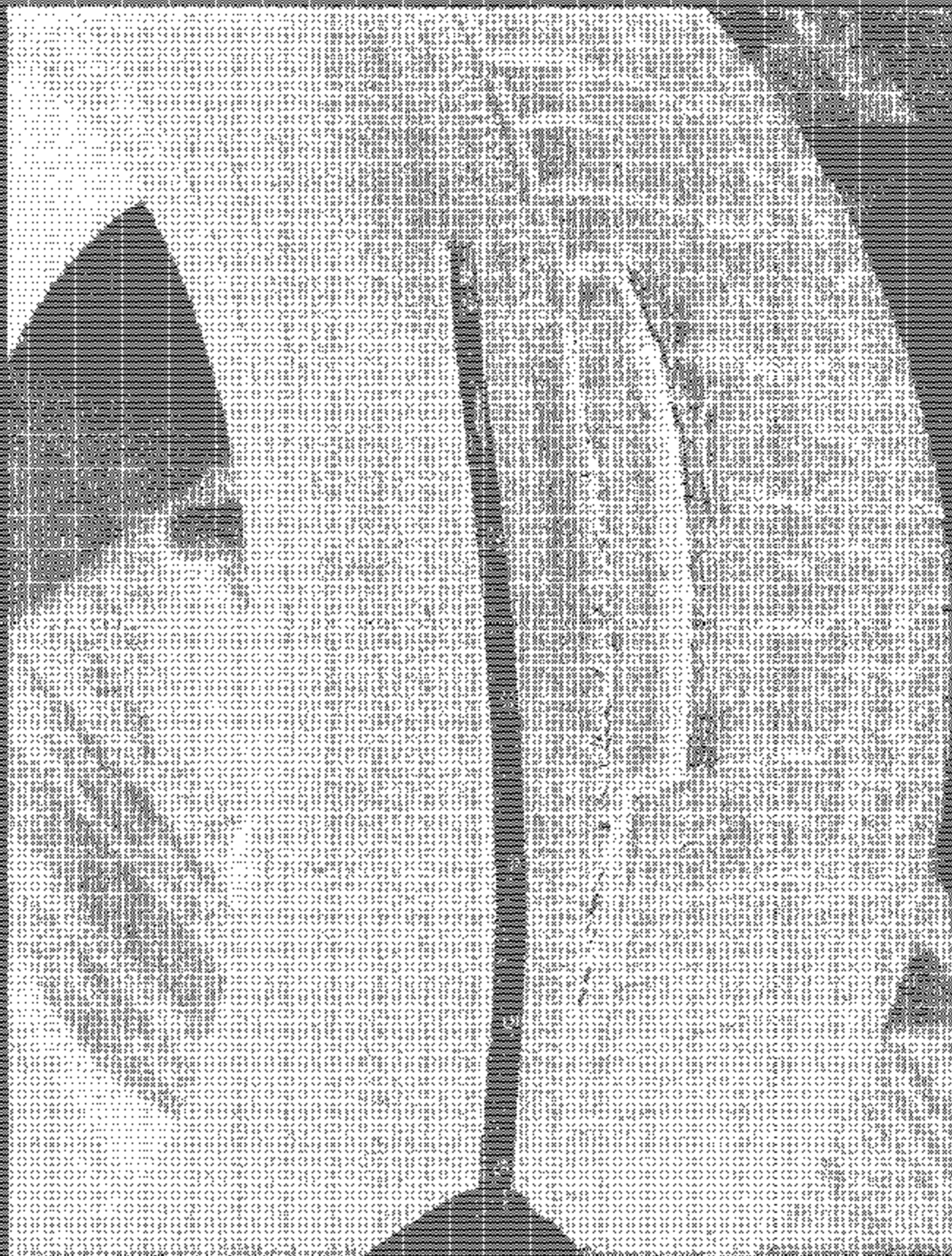
Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if aid part is available).

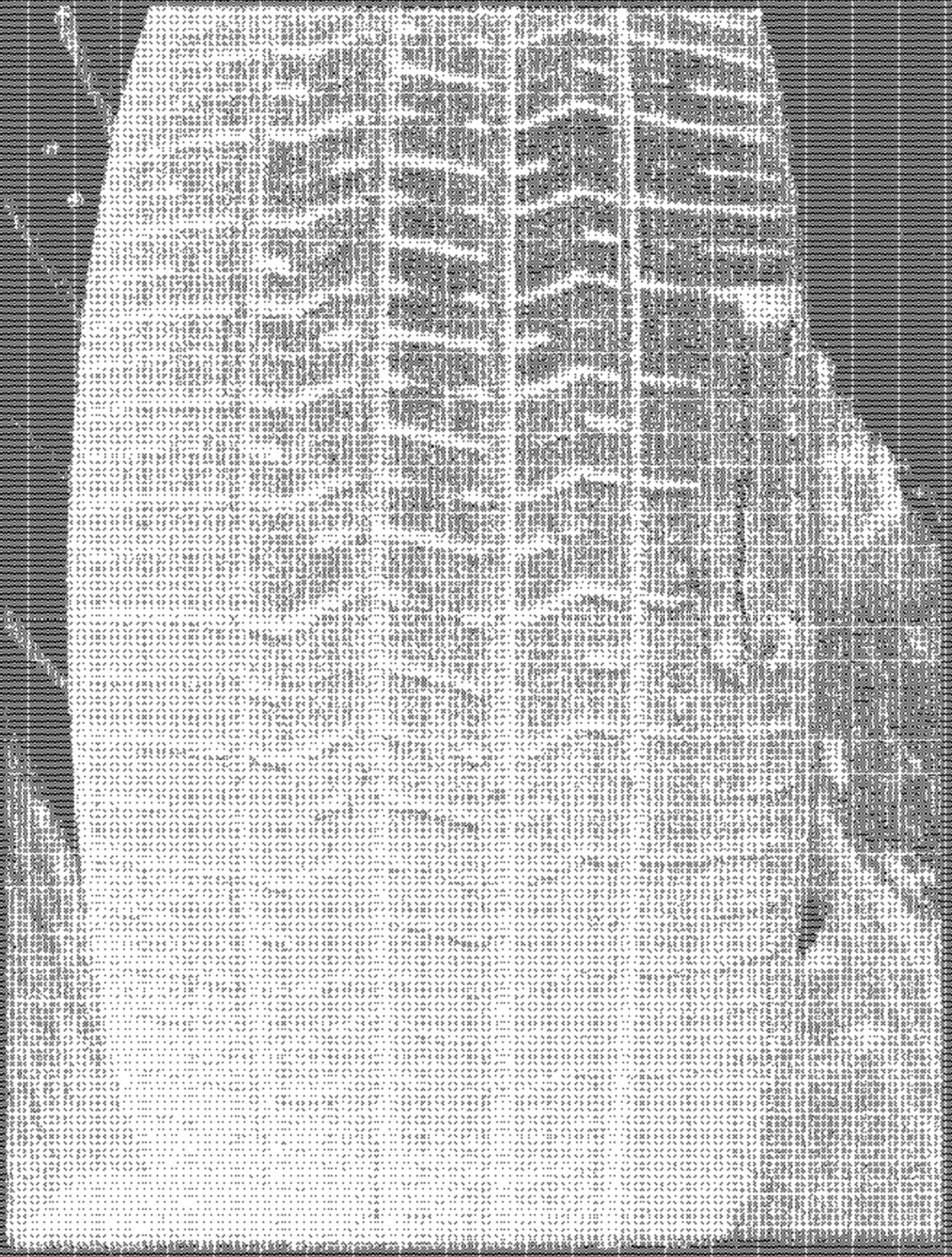
VEHICLE WAS MOVING APPROXIMATELY 35-40 MPH WHEN A 5" CHUNK CAME OFF A TIRE, SEPARATING IT FROM THE TREAD, AND EXPOSING THE STEEL BELTS IN THE TIRE. AIR BEGAN TO LEAK OUT. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



10044237



10044-237

Safety Defect Report No. [REDACTED]

Please note from the enclosed photographs that the area of failure was somewhat worn - so it was probably some time after the tread separation began before the tire lost air. (This is a "second car" that has not been used for long trips or high speeds.)

Note also that the treadwear pattern indicates that the tire may have been somewhat underinflated, but not seriously so, and not since we bought the car in May.

The manufacturer, TBC Corp., told us to deal with the retailer. The retailer, Strauss Auto Parts, refused to give us any credit toward the price of new tires because the tire is out of warranty, and the model is discontinued. I have never had a tire fail like this. Is this normal, and do we have any recourse?

We have the tire and will keep it for another month or so in case anyone would like to see it. Thank you.

RHK . Nov. 15, 2003