



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received: 2003 NOV 12  
17-OCT-2003  
Repository:   
Reference No.: 10044188

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: GAHANNA State: OH Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, NHTSA will not include your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 11/1/03

VEHICLE INFORMATION

17 Vehicle Identification Number Located at bottom of windshield on driver's side: 1F2R45E93PB30914  
Make: FORD Model: RANGER Model Year: 2003  
Date Purchased: 9-1-03 Dealer's Name and Telephone Number: KREIBER FORD  
Engine: No. Cylinders: 6 Fuel Type: Reg. GAS  
Original Owner: [Redacted] Dealer's City: Columbus, Ohio State: OH Zip Code: [Redacted]  
Transmission Type: AUTO Antilock Brakes:  Cruise Control:  Powertrain: V-6  
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL  
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 17-OCT-2003 Failure Mileage: 1M Failure Speed: 80/85  
Governed by Ford Not to Exceed 85MPH (WHY?)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Goodyr. Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER STATED: DEALERSHIP DIDN'T INFORM HIM ABOUT THE TRUCKS' INEFFICIENCY TO EXCEED THE SPEED OF 80 MPH. IF THE TRUCK WAS DRIVEN AT THAT SPEED IT WOULD EXPERIENCE SEVERE VIBRATION, AND ~~SPEED WOULD BE LIMITED TO 80 MPH~~  
NOT GO ANY FASTER.

This Truck is used as (car) For frequent trips AT Interstate (I-75) Speeds. The Problem was found thru Atlanta, GA. I-75 Speeds Req. 80-90 MPH. When Not Stalled.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

4-wheel DRIVE Advised Not To Be Used ON(DRY) Roads, without, "Knocking sounds" in Steering Assy. By SALES & SERV. MGRS. AFTER THE Vehicle WAS Purchased, they SAID to Live with the "PROBLEM".

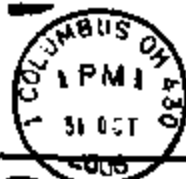
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



NO POSTAGE NECESSARY IF MAILED **Habit** UNITED STATES **Holidays** See the U.S. Postal Service.



U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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**DOT AUTO SAFETY HOTLINE**

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COMPLETE THIS FORM  
ON

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and dial toll free at

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