



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: 2003 DEC -3 16-OCT-2003
Repository:
Reference No.: 10044135

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: POMONA State: NJ Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]

Do you authorize NHTSA to release this information to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 11/3/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4SLC3LP37Y1153504
Make: BEAVER Model: PATRIOT Model Year: 2000
Date Purchased: [Redacted] Dealer's Name and Telephone Number: STOLTZFUS RV & MARINE 8008601406 Engine: No. Cylinders: [Redacted] Fuel Type: [Redacted]
Original Owner: Dealer's City: WEST CHESTER State: PA Zip Code: 19382
Transmission Type: [Redacted] Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
 Cruise Control Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18-FEB-2003 Failure Mileage: 18000 Failure Speed: 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/B5R15): [Redacted]
DOT No. (Example: DOTMALSABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECEIVED RECALL Q2V278000 CONCERNING ABS FAILURE. WHILE DRIVING AT 30 MPH CONSUMER SAW SMOKE COMING OUT FROM THE FRONT WHEELS. VEHICLE WAS TAKEN TO THE DEALER, AND DEALER LEARNED THAT A RECALL WAS IN EFFECT. DEALER PRESENTED A SET OF TEMPORARY PARTS TO FIX THE PROBLEM. CONSUMER WAS WAITING FOR EIGHT MONTHS FOR THE REQUIRED PARTS TO ARRIVE. THEN, DEALER PRESENTED A SET OF TEMPORARY PARTS TO FIX THE PROBLEM. *AK

I Have NOT received a Recall Notice, I Found out about the recall on your Website. New parts were installed on my coach after mine failed/burnt. I Called Monaco Coach, and it was informed that they are waiting for a Permined Fix From BOSCH.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Major concern here is Monaco has "Not" issued a recall. No permanent fix is available. I feel that we (with coach owners) are being left out in the cold and that one piece of paper has been issued by Monaco as to the future of our banking system.

I want my Bank repaired so I can feel comfortable driving my coach.

"Please = I HAVE Not Received a Recall Notice" Monaco should be issuing one, on I correct I please call me I want my \$300,000.00 Coach Fixed and as well here.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAILING ORGANIZATION

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

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1-888-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



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