



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-OASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received
2004 JAN 15 14 8:45
15-OCT-2003

Repository ☐
Reference No.
10044043

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]

City [REDACTED]
State [REDACTED] Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an address to the vehicle manufacturer, your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 12/29/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1RF42454232 [REDACTED]

Make
MONACO
Diplomat

Model
MONACO

Model Year
2003

Date Purchased
09/2002

Dealer's Name and Telephone Number
GUARANTEE R.V. 1-800-265-7064

Engine:
No. Cylinders 6

Fuel Type:
Diesel

Original Owner
☒

Dealer's City
CALGARY

State
AB Zip Code
T2A 2N6

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code Dash Gauges.
121200 EXTERIOR LIGHTING: HEADLIGHTS: SWITCH

Allison Auto

☒ Cruise Control

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

All gauges except Air pressure.

09/2002

New

Dials go invisible at night with Dash Lightings

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18AB0036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

AT NIGHT WHEN HEADLIGHTS AND DASHBOARD LIGHTS COME ON LIGHTS CAUSE THE DIAL TO DISAPPEAR. DRIVER CAN'T SEE HOW FAST HE IS GOING, AND HOW MUCH FUEL THERE IS IN THE TANK. DIAL CAN'T BE READ ON THE DASHBOARD. MANUFACTURER INSTALLED BRIGHTER LIGHTS BUT THAT ONLY COMPOUNDED THE SITUATION. *AK

Complained when first bought unit Purchased
*Drove home at night Answer for Complaint is
Nobody else has problem. Have brought Problem to
Service Dept. Attention * same answer all the time.
enclosed Find Pictures of Complaint.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We have noticed that on the same model motorcycle, halfway through the year for 2003 models of Nipponmets that the gauges dials has been changed to a red colour also the 2004 Nipponmets has the same gauges with red needles. It appears to me from looking at Nipponmets different models in 2003 & 2004 that they have noticed a problem and have corrected it but still refuse to deal with the problem in my unit & probably the other ones with my style of gauges.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
<http://www.safercar.gov>



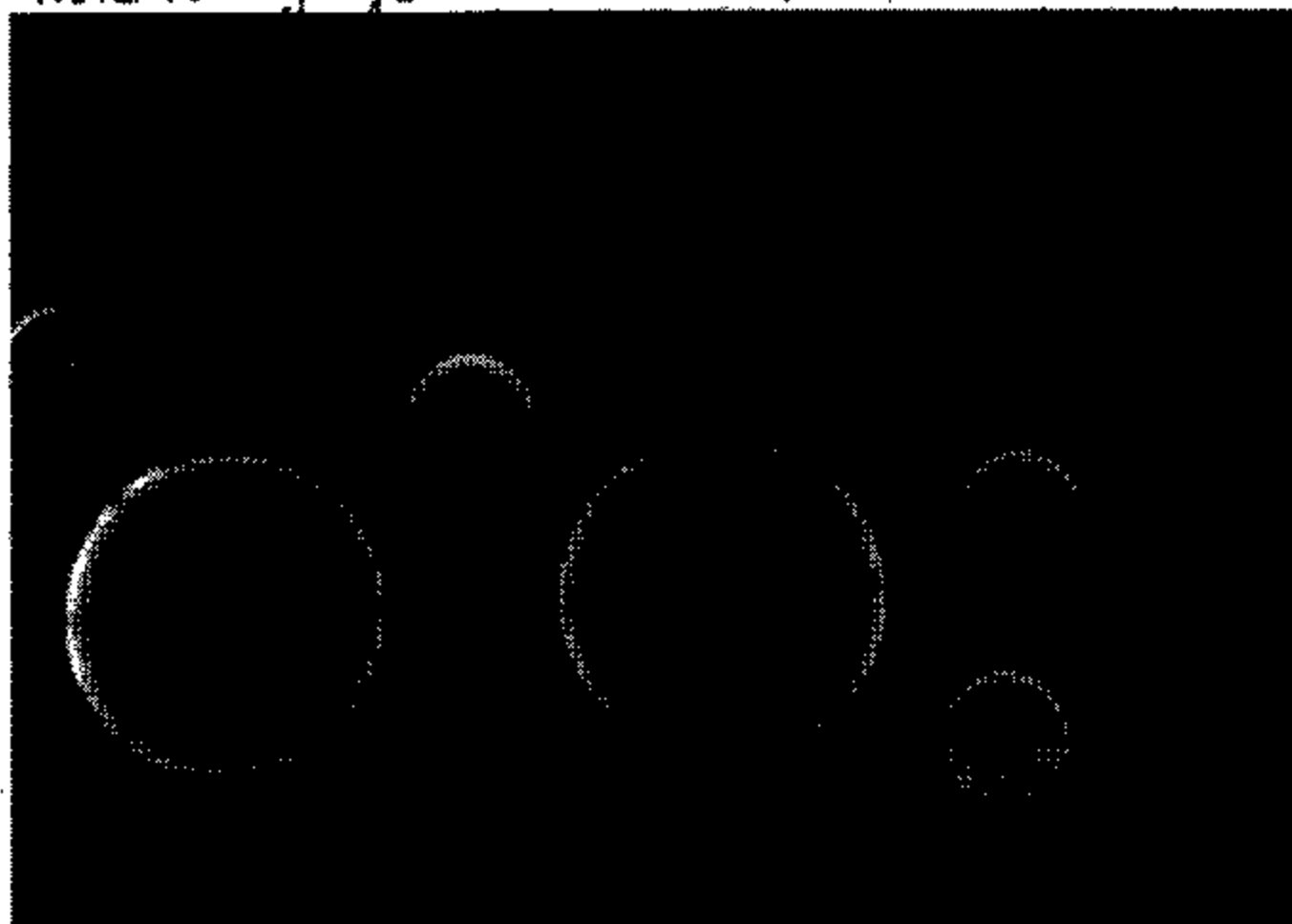
Note

Left: New cable design with
easy to read gauges.

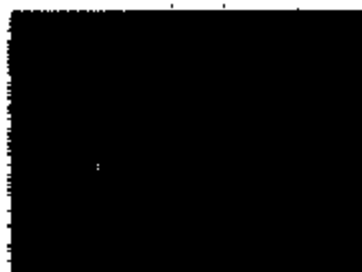
2004 Dynasty
Lifestyle Magazine
April/may 2003
Same gauges with
red needles

Nighttime Picture.

Note how gauge dials have dissappeared



Note. Dials have gone invisible with backlighting at nighttime. Needles disappear more with more backlighting. Camera Flash has made needles more visible than what they are at nighttime. I feel this is blind driving when you can't see speed you are driving or other gauges.



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Night time.



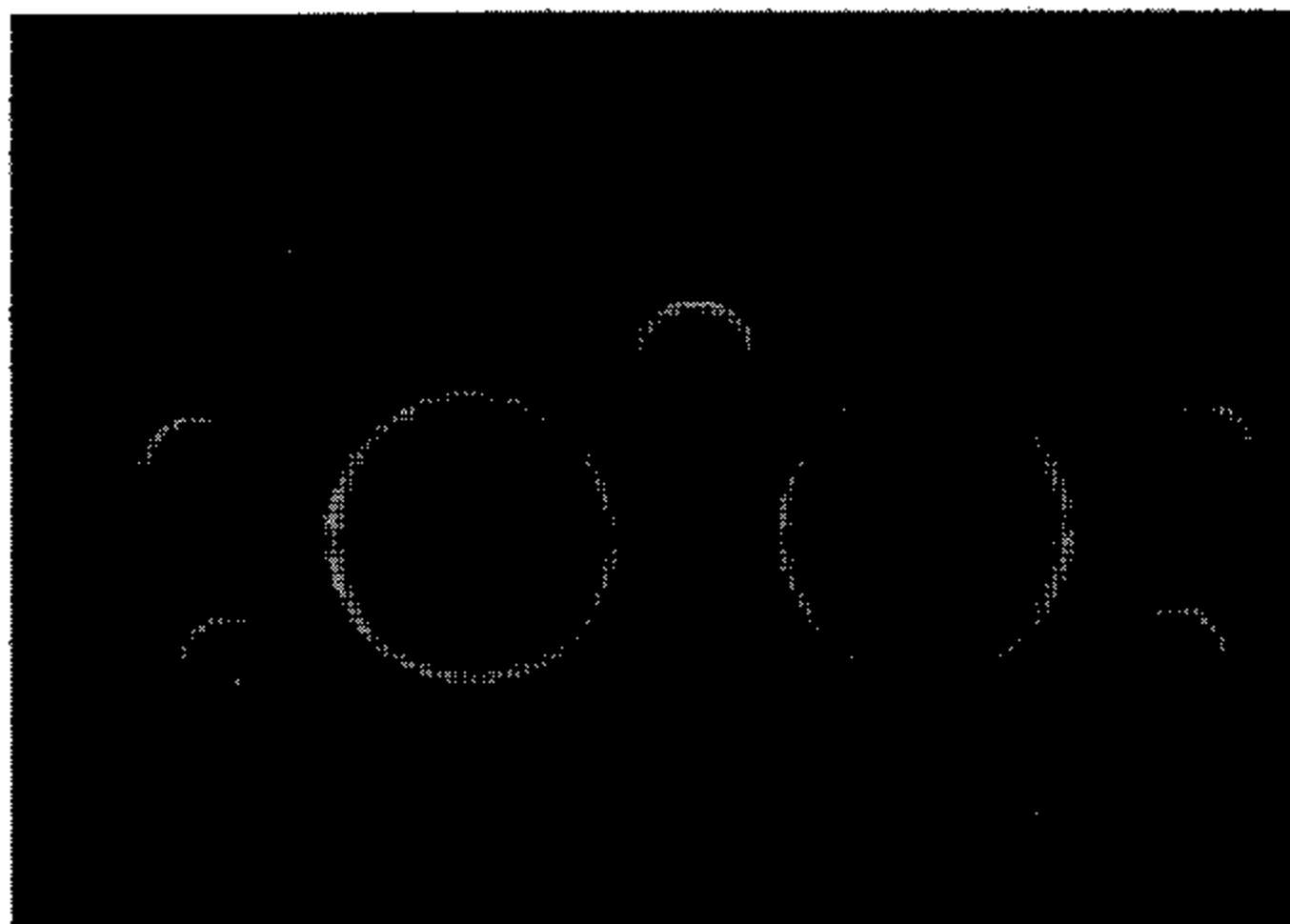
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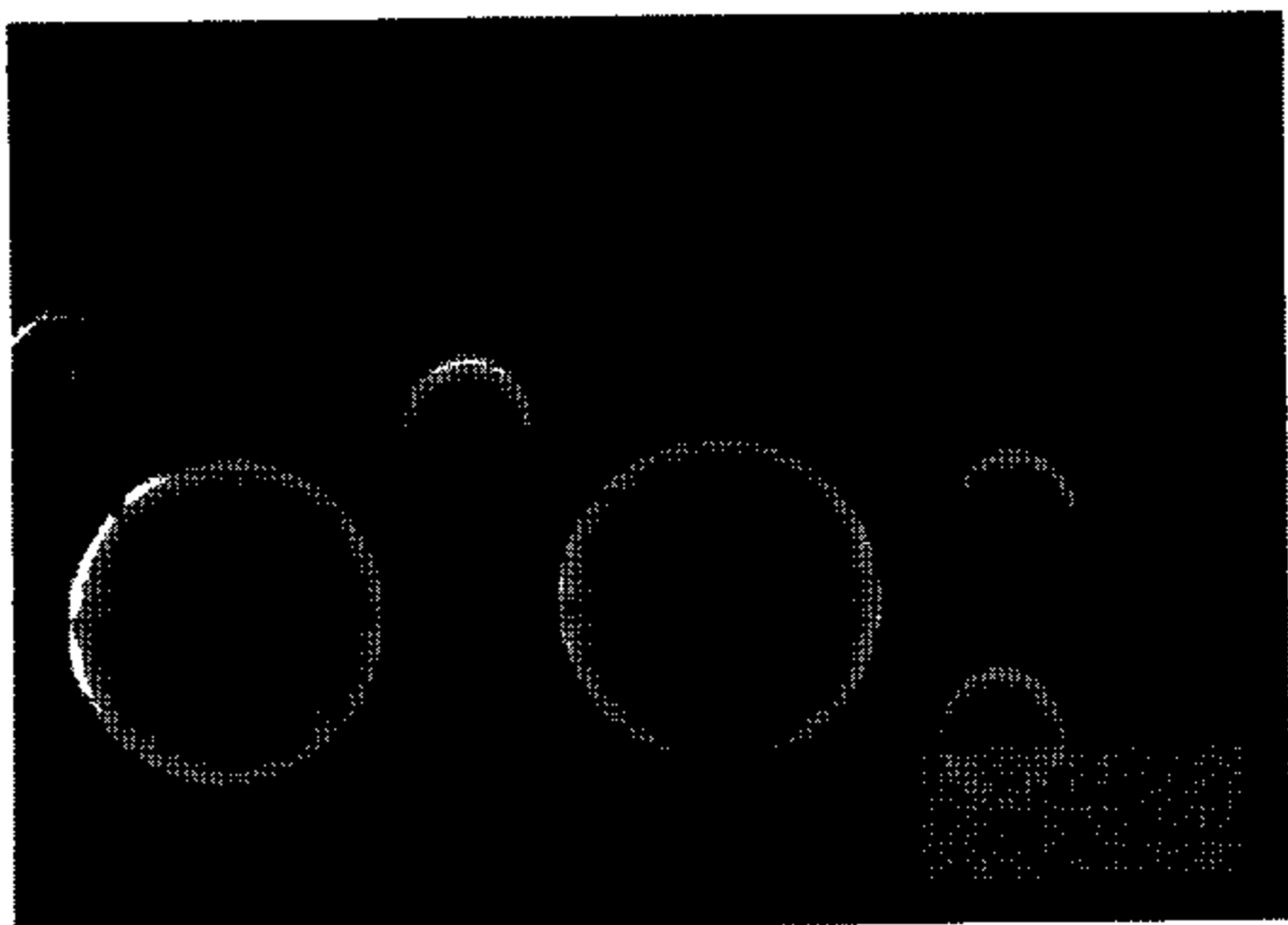


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Day time driving.

Very easy to read Dials.
Dials are black & not
Flouresant Painted to
illuminate at night time.
with Back lighting





Note . No Dials Visible .