



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received: **NOV 12 199**  
15-OCT-2003  
Repository   
Reference No. **1064026**

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: **ROSWELL** State: **GA** Zip Code: [Redacted]  
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
in the absence of an **[Redacted]** signature or address to the vehicle manufacturer.  
Signature of Owner: **[Redacted]** Date: **11/03/03**

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **5TDBT4419YS063254**  
Make: **TOYOTA** Model: **TUNDRA** Model Year: **2000**  
Date Purchased: **03-01-00** Dealer's Name and Telephone Number: **Cobb County Toyota** Engine: No. Cylinders: **8** Fuel Type: **GAS**  
Original Owner:  Dealer's City: **Kennesaw** State: **GA** Zip Code: **30144**  
Transmission Type: **A40**  Antilock Brakes  Cruise Control Powertrain: [Redacted]  
Vehicle Component Code: **034520 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS**  
Multiple Failures: **7**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): **09-OCT-2002** Failure Mileage: **7000** Failure Speed: **10 MPH**  
**Brakes have failed many times even with all different dealers working on them.**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]  
DOT No. (Example: DOTM19ABC038): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: **0** Number of Deaths: **0** Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

**WHILE DRIVING AT ANY SPEED BRAKES DIDNT STOP VEHICLE AT A SAFE DISTANCE. ALSO, WHILE APPLYING THE BRAKES VEHICLE WOULD SHAKE VIOLENTLY. BRAKE PADS/ROTORS HAD BEEN REPLACED THREE TIMES. MANUFACTURER HAD BEEN INFORMED OF THE PROBLEM. \*AK**

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since new the Brakes on this Truck are Dangerous I have had several Brake Jobs performed by the Dealers and as of this date they still dont work when depressing Brake Pedal it goes to Floor and makes grinding noise and wont stop this is not Every time but has Done this since now in addition when depressing Pedal violent Shuttering occurs Even though Rear Brake Drums have Been replaced and numerous Attempts to Coast at Dealer have Failed. One year ago they Spent \$500.00 and that did not work.  
Newcomer to assist Dealer - have Been to Toyota of Roswell GA and Toyota of Stuart FLA

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HIGHWAY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**



**VEHICLE  
OWNER'S**