



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 10-27-03
Repository:
Reference No.: 1003365
10-27-03

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LAWRENCE State: KS Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 10/27/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MELM75W2PX629440
Make: MERCURY Model: GRAND MARQUIS Model Year: 1993
Date Purchased: 09.27.2003 Dealer's Name and Telephone Number: PRIVATE SELLER
Engine: No. Cylinders: 8 Fuel Type: PETROL
Original Owner: NA Dealer's City: NA State: NA Zip Code: NA
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: 4.6L V-8
Vehicle Component Code: 084200 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10.7.2003 Failure Mileage: 87186 Failure Speed: 25 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: NA Tire Model (Name or Number): Tire Size (Example P215/85R15):
DOT No. (Example: DOTM1A9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: NA Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: NA Number of Deaths: NA Reported to Police: N

Narrative Description of Incident (S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT HIGHWAY SPEEDS BRAKES FAILED DUE TO A CORRODED BRAKE LINE. DRIVER WAS ABLE TO STOP THE VEHICLE USING THE EMERGENCY BRAKE. *AK

On 10.7.2003, while driving on city roads, I had to stop at a traffic signal. Upon pressing brake-pedal, pedal offered no resistance and travelled to the floor of the car. The car was eventually halted using emergency brakes.

* CONTINUED ON NEXT PAGE *

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

PRIVATE MECHANIC THAT EXAMINED CAR OBSERVED HEAVY CORROSION TO THE BRAKE LINES AND FUEL LINES LEADING FROM THE MASTER CYLINDER ALL THE WAY TO THE BACK. THE ESTIMATE TO REPLACE ALL BRAKE LINES AT THE DEALERSHIP [ATTACHED INVOICE] WAS \$ 1140. HOWEVER, THE DEALER UPON EXAMINING THE UNDER BODY OF THE CAR AGREED THAT CORROSION WAS UNUSUALLY HIGH, BUT PROCEEDED TO REPLACE ONLY THE REAR BRAKE LINES (REAR TWO WHEELS) AS THE FRONT BRAKE LINES WERE NOT SO BADLY CORRODED. THE INVOICE FOR THIS REPAIR HAS BEEN INCLUDED [\$720]

AS OF 10.27.03, THE BRAKE LINES [REAR] HAVE BEEN REPLACED: THERE HAS BEEN NO DAMAGE TO VEHICLE OR PEOPLE, BUT CAME CLOSE TO HITTING CAR IN FRONT OF MY CAR AS EMERGENCY BRAKE WAS INADEQUATE TO HALT CAR. THERE HAS BEEN NO POLICE REPORT FILED OR INSURANCE CLAIMS SUBMITTED.

SUMMARY:

- ①. HEAVY CORROSION, INFLECT HOLE IN REAR BRAKE LINES.
- ②. REPLACED REAR BRAKE LINE AT FORD/MERCURY DEALERSHIP

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

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OR

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and dial toll free at

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1-888-327-4238

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**