



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2003 NOV 12 PM 7:12
15-OCT-2003

Repository

Reference No.
10043839

OWNER INFORMATION (Type or Print)

Name

Address

City

EMMETT

State

MT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized salesperson, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/30/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1LNLM82W8TY641836

Make

LINCOLN

Model

TOWN CAR

Model Year

1996

Date Purchased

5/21/98

Dealer's Name and Telephone Number

HINES PARK LIN. 734-453-2424

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

PLYMOUTH

State

MI

Zip Code

48170

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

4.6 V8

Vehicle Component Code

063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

14-OCT-2003

Failure Mileage

103,038

Failure Speed

45

INTAKE MANIFOLD SPLIT OPEN

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A8ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 45 MPH INTAKE MANIFOLD FAILED, CAUSING VEHICLE TO STALL, *AK

INTAKE MANIFOLD ON THIS MOTOR IS PLASTIC. SERVICE TECH AT LIN. DEALER TOLD ME THIS IS A COMMON PROBLEM IN VEHICLES 6 YRS OLD. THEY RECALLED AND REPLACED THE INTAKE MANIFOLDS ON THE POLICE CARS. WHY WONT THEY PAY FOR MINE? ITS THE SAME MANIFOLD. WHEN IT SPLIT, IT BLEW MY ANTIFREEZE ALL OVER THE ENGINE COMPARTMENT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.