



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8383

DC METRO AREA (202) 368-0123

INTERNET: <http://www.nhtsa.dot.gov>

Use a No. 2 pencil or a ballpoint pen or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received

Officer

r-d

od-r

up-tr

OWNER INFORMATION (Type or Print)

DAYTIME TELEPHONE NUMBER

NAME _____

STREET NO. _____ APT. NO. _____

CITY _____ STATE _____

ENTER ZIP CODE _____

ZIP CODE +4

AREA CODE

1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0
1	2	3	4	5	6	7	8	9	0	1	2	3	4	5	6	7	8	9	0

Do you authorize NHTSA to
provide a copy of this report to the
manufacturer of your vehicle?

☒ Yes
☐ No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

SIGNATURE OF OWNER

9-23-03
DATE

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) (Located at bottom of windshield on driver's side)

4CHTH85251M001998

VEHICLE MAKE

Thor

VEHICLE MODEL

Chateau

MANUFACTURE DATE

MODEL YEAR

2001

VEHICLE MANUFACTURER

☐ BMW ☐ Ford ☐ Honda ☐ Nissan ☐ Subaru ☐ Volvo ☒ Other Thor Ind.
☐ Daimler/Chrysler ☐ General Motors ☐ Hyundai ☐ Saab ☐ Toyota ☐ VW

PURCHASE DATE

3-26-03

☐ New☒ Used

DEALER'S NAME

Sunbird RV

CITY

Lakewood

STATE

NJ

ZIP CODE

08701

ENGINE SIZE

(CID/CC/L)

NO. CYLINDERS

FUEL SYSTEM

☐ Turbo☐ Fuel Injection

FUEL TYPE

☐ Diesel☐ Gas

TRANSMISSION TYPE

☐ Manual☐ Automatic

ANTILOCK BRAKES

☐ Yes☐ No

RESTRAINT SYSTEM

☐ Driver's Side Airbag☐ Passenger's Side Airbag☐ 3-Point Belt

2-Point Belt

☐ Motorbelt☐ No

CRUISE CONTROL

☐ Yes☐ No

DRIVETRAIN

☐ Front☐ Rear☐ 4-Wheel

VEHICLE TYPE

☐ Car☐ Minivan☐ Van☐ Sport Utility☐ Truck☐ Motorcycle☒ Other Thor Ind.☐ Trailer

DOORS

☐ 2-Door☐ 4-Door

BODY STYLE

☐ Hatchback☐ Pick Up Truck☐ Sedan☐ Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT

☐ Child Seat
☐ Electrical Lights & Alarms
☐ Engine & Cooling System
☐ Equipment
☐ Fuel System, Exhaust
☐ Heater, Defrost, Ventilation
☐ Interior
☐ Parking Brake
☐ Power Train
☒ Service Brakes
☐ Steering
☐ Structure
☐ Suspension
☐ Visual Systems
☐ Other

NO. OF FAILURES

1

1 2 3 4 5 6 7 8 9 0

1 2 3 4 5 6 7 8 9 0

INCIDENT DATE

5-28-03

MILEAGE AT INCIDENT

NA

VEHICLE SPEED AT INCIDENT

50

FAILED PART(S)

☒ Original☐ Replacement

To report defective or failed tires provide the following: Tire Brand, Tire Name, Tire Size (include all number and letters).

TIRE NAME

COMPLETE TIRE SIZE

TIRE BRAND

☐ BF Goodrich
☐ Cooper
☐ Firestone
☐ Goodyear
☐ Kelly Springfield
☐ Michelin
☐ Yokohama
☐ Other

HANDICAPPED ADAPTIVE

☐ Yes☒ No

FAILED PART(S) AVAILABLE

☒ Yes☐ No

NHTSA PREVIOUSLY CONTACTED?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH

☐ Yes☒ No

FIRE

☐ Yes☒ No

NUMBER OF PERSONS INJURED

1

1 2 3 4 5 6 7 8 9 0

1 2 3 4 5 6 7 8 9 0

NUMBER OF FATALITIES

1

1 2 3 4 5 6 7 8 9 0

1 2 3 4 5 6 7 8 9 0

CAUSE OF INCIDENT

☐ Wear/Corroded/Rust
☐ Weak/Poor Fit/Loose
☐ Cut/Torn
☐ Disconnect/Fall Off
☒ Erratic/Poor Performance
☐ Excessive Effort

☐ Noisy☐ Leaks☐ Short☐ Locks/Sticks/Grips☐ Stability/Vibration☐ Broken

RESULT OF INCIDENT

☐ Explosion/Fire☐ Loss of Control☐ Poor Visibility☐ Inadvertent Start☐ Rollover☐ Stalls☐ Sudden Acceleration

Narrative description of incident(s), failure(s), crash(es), location(s), and injury(ies). Include additional accidents if applicable.

I experienced a failure of the trailer brake system as I approached a toll booth. Failure was caused by a short circuit in the trailer brake wiring. Wiring was routed right between the trailer frame and a panel covering the water tank. Insulation on wires gradually wore through and caused a short circuit which totally disabled trailer brakes.

This failure was the result of poor design, not age or abuse.

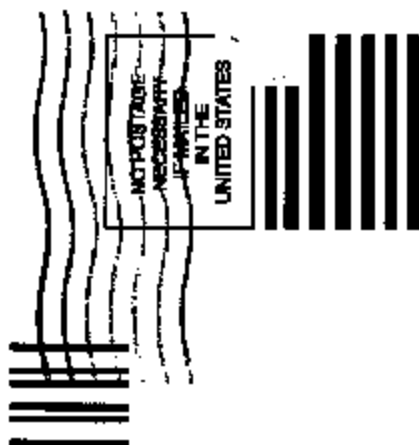
If necessary, I can provide pictures of where routing.

Continue on additional page if necessary.

Describe any additional incidents. (Include date and mileage)

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mark Reflex® by NCS 800-338-2222-1-888-2221 NHTSA Printed in U.S.A.
© Copyright 1990 by National Computer Systems, Inc. All rights reserved.
HS Form 350 (Rev. 3/89)



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300



VEHICLE OWNER QUESTIONNAIRE (VOLUNTARY)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use