



Office of Defects Investigation

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10043349

Your Complaint Information

Consumer Information

Name : [REDACTED]
 Org. Name : [REDACTED]
 Address : [REDACTED]
 City, State, Zip : Delaware, OH [REDACTED]
 USA
 Daytime Phone : [REDACTED] Ext : [REDACTED]
 Evening Phone : [REDACTED] Fax : [REDACTED]
 Email : [REDACTED]

*I SUBMITTED THIS ON 10/22/03
 BUT COULDN'T FIND IT WHEN
 I DID A SEARCH.*

2004 JUN 03 PM 3: 29

*THIS IS A MAJOR
 PROBLEM!*

Complaint Information

Description : When on a small hill and stopped at a red light when you take your foot off the brake (when the light turns green) it rolls backwards. ENG-CST-V6.
 Customer service at dealer told me this is a characteristic of this particular transmission. This is the same trans as some expeditions and they will do the same thing. It almost rolled back and hit a car. Customer relationship at Dearborn wants me to test drive another E-150 to see if it does the same thing from the dealer. Currently I'm waiting for the dealer to get back to me on this.

Incident Date : 6/8/2003 Fire : No
 Num. Fatalities : 0 Crash : No
 Num. Failures : 0 Property Damage : No
 Num. Injured : 0 Police Report : No
 Referral Source : AAA

Vehicle Information

VIN : 1FDRE14W32J [REDACTED] Purchase Date : 6/4/2002
 Year, Make and Model : 2002/FORD/E150 Original Owner : Yes
 # of Cylinders : 6 Trans. Type : AUTOMATIC

Engine Size :	4.6L	VehicleDetails Usage :	RECREATIONAL
Cruise Control :	Yes	Antilock Brakes :	Yes
Current Mileage :	10.179	Speed :	
Failure Mileage :	1250	Powerbrake :	FRONT WHEEL DRIVE
Body Style :	VAN	Fuel System :	FUEL INJECTION
Fuel Type :	GAS		

Vehicle Component Information

Component 1: POWER TRAIN:AUTOMATIC TRANSMISSION **OEM:** No

Vehicle Dealer Information

1 Dealer : 1
Name : Krieger **Dealer Type :** SALES DEALER
Address : 1800 Morse Road
 Columbus
 43229
Dealer Phone: 614-888-3320 **Dealer Fax:**
Email:

2 Dealer : 2
Name : Krieger **Dealer Type :** SERVICE DEALER
Address : 1800 Morse Road
 Columbus
 43229
Dealer Phone: 614-888-3320 **Dealer Fax:**
Email:

3 Dealer : 3
Name : **Dealer Type :** SALES DEALER
Address :

Dealer Phone: **Dealer Fax:**
Email:

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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**