



Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-8399
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

10042793

Use a No. 2 pencil or a blue or black ink pen only.

CORRECT MARK: ●

FOR AGENCY USE ONLY

Date Received: _____
 Oct-or _____
 it-dt _____
 Reference No. 308
 2003 OCT 12 PM 3:08

OWNER INFORMATION (Type or Print) DAYTIME TELEPHONE NUMBER

NAME: _____
 STREET NO. Inverness APT. NO. FL
 CITY Inverness STATE FL
 ENTER ZIP CODE _____

ZIP CODE + 4 _____ AREA CODE _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? Yes No

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

DATE 9-30-03

VEHICLE INFORMATION

VEHICLE IDENT. NO. (VIN) 4U2Z4KFBABYC613103 VEHICLE MAKE Fleetwood VEHICLE MODEL Discovery MANUFACTURE DATE 06/19/97 MODEL YEAR 1999

VEHICLE MANUFACTURER: BMW Ford Honda Nissan Subaru Volvo Other Fleetwood
 Daimler/Chrysler General Motors Hyundai Saab Toyota VW FREIGHTLINER - 375 CUMMINS

PURCHASE DATE 6-18-03 DEALER'S NAME LAZY DAYS CITY SEFFNER STATE FL ZIP CODE 33584

ENGINE SIZE (CID/CC/L) _____ FUEL SYSTEM Turbo Fuel Injection FUEL TYPE Diesel Gas TRANSMISSION TYPE Manual Automatic ANTILOCK BRAKES Yes No RESTRAINT SYSTEM Driver's Side Airbag 2-Point Belt Passenger's Side Airbag Motorbelt 3-Point Belt CRUISE CONTROL Yes No

DRIVETRAIN Front 4-Wheel Rear VEHICLE TYPE Car Minivan Truck Other INTR HOME Van Sport Utility Motorcycle DOORS 2-Door 4-Door BODY STYLE Hatchback Sedan Pick Up Truck Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Child Seat Electrical Lights & Alarms Engine & Cooling System Equipment Fuel System, Exhaust Heater, Defrost, Ventilation Interior Parking Brake Power Train Service Brakes Steering Structure Suspension Visual Systems Other _____

NO. OF FAILURES: 3

INCIDENT DATE: 6-25-03 / 9-30-03 / 9-05-03

MILEAGE AT INCIDENT: 60,000

VEHICLE SPEED AT INCIDENT: 65

FAILED PART(S): Original Replacement

TIRE NAME: Michelin COMPLETE TIRE SIZE: 235/80R 22.5

TIRE BRAND: BF Goodrich Cooper Firestone Goodyear Kelly Springfield Michelin Yokohama Other _____

HANDICAPPED ADAPTIVE: Yes No FAILED PART(S) AVAILABLE: Yes No NHTSA PREVIOUSLY CONTACTED?: Yes No

APPLICABLE INCIDENT INFORMATION

Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.

CRASH: Yes No

FIRE: Yes No

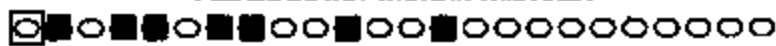
NUMBER OF PERSONS INJURED: 0

NUMBER OF FATALITIES: 0

CAUSE OF INCIDENT: Wear/Corroded/Rust Nifty Weak/Poor Fit/Loose Leaks Cut/Torn Short Disconnect/Fall Off Locks/Sticks/Grabs Erratic/Poor Performance Stability/Vibration Excessive Effort Broken

RESULT OF INCIDENT: Explosion/Fire Loss of Control Poor Visibility Inadvertent Start Rollover Stalls Sudden Acceleration

PLEASE DO NOT WRITE IN THIS AREA



09434

told by the people that changed the tires, also by a Michelin dealer that the tires were defective, that the side walls were weak causing the blowouts. We were also told that Michelin was aware of this. We contacted Michelin, they said it was a weight factor, so we had it weighed, we are well under the range, when we told them, they said it was improper tire inflation, we had them set at their recommendation. I've heard of a lot of Blowouts with the Michelin's especially that year. It could have been very dangerous if it had been the front tires. Our tires had a lot of good tread left on them, we would have never went on a trip with bad tires.

Michelin has been very uncooperative with us. We've had a lot of

Expense over this, and we truly
think this matter needs to be
checked into. Our first blowout
was 6-25-03, the next one was
8-30-03, then 9-04-03,

Apparently they should have recalled
those tires but I understand it
would have been very costly to
them

Thanks So Much,

[REDACTED]