



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 10079

Date Received: **FEB 26 2003 9:37**
Repository
Reference No.: **10042763**

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: **FARMINGTON HILLS** State: **MI** Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: **12/20/03**

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side): **1G0Z45592P** [Redacted]
Make: **SATURN** Model: **SL1** Model Year: **1993**

Date Purchased: **3/93** Dealer's Name and Telephone Number: **Saturn 248-4737220** Engine: No. Cylinders: [Redacted] Fuel Type: **no lead**
Original Owner: Dealer's City: **Farmington Hills** State: **MI** Zip Code: [Redacted]

Transmission Type: **Auto.** Antilock Brakes Cruise Control Powertrain: [Redacted] Vehicle Component Code: **061000 ENGINE AND ENGINE COOLING:ENGINE**
Multiple Failure: **3**

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s): **10-OCT-2003** Failure Mileage: **65,000** Failure Speed: **25 MPH**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: **0** Number of Deaths: **0** Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSISTENT PROBLEM WITH ENGINE CHECK LIGHT/ABS LIGHT, AND BATTERY LIGHT COMING ON AND OFF. "AK
Brought car in for inspection after dash lights came on, was told nothing was wrong with car. After leaving dealer, all dash lights came on + stayed on, car failed fatally, was stranded on dark residential streets, wind chill factor below zero no lights, battery dead. Manual does not state when battery dies, car automatically locks you out! A homeowner was kind enough to call tow truck that car was towed, cost me \$45 to get in, but battery would not hold charge. Had to leave car + get a ride home. Subsequent visits to dealer very disturbing - they denied tampering but ea. time they had car + received it back with ~~one~~ additional problems, Nothing repaired ->

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.