



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

2004 JAN 15  
10-OCT-2003

Repository

Reference No.  
10042729

OWNER INFORMATION (Type or Print)

Name

Address

City NAPERVILLE

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.  
Signature of Owner Date 1/15/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of vehicle on driver's side

WAVJAB4A3

Make

AUDI

Model

A6

Model Year

1998

Date Purchased

12-99

Dealer's Name and Telephone Number

Engine:

No. Cylinders

6

Fuel Type:

gas

Original Owner

Dealer's City

State IL

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

116100 ELECTRICAL SYSTEM:IGNITION:SWITCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

42500

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

Original Equipment  
 Aftermarket

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE STALLS DUE TO A FAULTY IGNITION SWITCH. SOMETIMES VEHICLE WILL NOT START. ALSO, STALLED WHEN JIGGLING THE KEYS. \*AK

Some accessories do not work, lights, turn signal, etc.  
My car shows some problem as others with different VIN.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Mr/Ms,

I am writing to add additional information to my DOT safety claim. I own a 1996 Audi A6. My ignition switch would not start or even fail while driving, turning off accessories such as headlights. On at least 2 occasions, I was driving and the accessories turned off including headlights at night. My Audi was recalled to have this switch replaced. The problem is that although the dealer says the problem exists, Audi USA says my car is outside the VIN range. I had my dealer make the repair and have enclosed the bill for \$345.19. I have also included more information on the recall.


I am asking that DOT expand the range of vehicles in the recall to include mine, and then force Audi to refund the money to me. In addition, other cars with the problem can get the fix and make the roads safer for all of us.



# 2003 Illinois Registration Identification Card

## Jesse White, Illinois Secretary of State

  
 NAPERVILLE IL 

Vehicle Year <b>1998</b>		Vehicle Make <b>AUDI</b>		VIN <b>WALLJA84A3T</b> 	
Weight or CC's		Body Style <b>STN WAGON</b>		Application Type <b>PASSENGER</b>	
Axis	Leased/Rental	Unit Number	File Number	County	
Driver's License Number(s) <b>*DRIVERS LICENSE</b>			Expiration Date <b>DEC 31, 2003</b>		
NUMBER(S) NEEDED			Renewal Fee Due <b>\$78.00</b>		
Official Use Only		<b>J 883880</b>		<b>STICKER ONLY RENEWAL</b>	

**Verify Your Information.** Please check your information on all portions of this notice to make sure it is correct. If your address is incorrect, check the box for "change of address information on back" and fill out the correct address in the spaces provided. If your name or vehicle has changed, you must provide proper documentation. More information on title and transfer of vehicles can be found at the Secretary's web site at [www.cyberdriveillinois.com](http://www.cyberdriveillinois.com) or by calling (800) 252-8980.

**Renew Your Plate if All Information is Correct.**

- *By mail.* Make your check payable to the Illinois Secretary of State and send in with bottom portion of this renewal notice. We recommend sending mail-in renewals at least 30 days prior to the expiration.
- *In person.* Visit your nearest drivers facility, currency exchange or participating bank. Bring this renewal notice and payment.
- *Go online* at [www.cyberdriveillinois.com](http://www.cyberdriveillinois.com). You will need your renewal code and PIN numbers located below and a credit card. A \$1.75 convenience fee will be added to the transaction.
- *By touch tone phone.* Call (800) 664-1212. You will need your renewal code and PIN numbers located below and a credit card. A \$3.00 convenience fee will be added to the transaction.

**Renew Your Plate if You Made Changes.**

- *By mail.* Put a line through incorrect vehicle information on this form and write in correct information. Make your check payable to the Illinois Secretary of State and send in with bottom portion of this renewal notice and proper documentation. We recommend sending mail-in renewals at least 30 days prior to the expiration.
- *In person.* Visit your nearest drivers facility, currency exchange or participating bank. Bring this renewal notice and proper documentation to authenticate your changes and payment.
- *Go online* at [www.cyberdriveillinois.com](http://www.cyberdriveillinois.com) if only an address change was made. You will need your renewal code and PIN numbers located below and a credit card. A \$1.75 convenience fee will be added to the transaction.

Renewal Code: 

PIN: 

Vehicle owner by mail please attach and return bottom portion with your payment.

PA01001A04-12



# Recall Data

Automobile Recall Information/

RecallData.org - Automobile recall archive

## Recall #96V017000 - AUDI A6

**NHTSA Campaign Number:** 96V017000  
**Vehicle/Equipment Make:** AUDI  
**Vehicle/Equipment Model:** A6  
**Model Year, 9999 if Unknown Or N/A:** 1996  
**MFR Campaign Number:**  
**Component Description:** ELECTRICAL SYSTEM:IGNITION:SWITCH  
**Manufacturer's involved In The Recall:** VOLKSWAGEN OF AMERICA,INC  
**Begin Date Of Manufacturing:** 19940101  
**End Date Of Manufacturing:** 19951201  
**Vehicle, Equipment Or Tire Report:** V  
**Potential Number Of Units Affected:** 24000  
**Date Owner Notified By MFR:** 19960423  
**Recall Initiator (MFG/OVSC/ODI):** ODI  
**Manufacturer Responsible For Recall:** VOLKSWAGEN OF AMERICA,INC  
**Date Report Received By ODI:** 19960201  
**Date Added To File:** 19960201  
**Regulation Part Number:**  
**Federal Motor Vehicle Safety Standard Number:**  
**Defect Summary:** DEFECTIVE IGNITION SWITCHES WERE IMPROPERLY MANUFACTURED / CAUSE SOME ELECTRICAL ACCESSORIES TO MALFUNCTION.  
**Consequence Summary:** SOME ELECTRICAL ACCESSORIES, SUCH AS, TURN SIGNALS, WINDSHIE LAMPS, POWER WINDOWS AND AIR CONDITIONERS CAN MALFUNCTION CAR IS STARTED.  
**Corrective Summary:** DEALERS WILL REPLACE THE IGNITION SWITCH.

[Back To 1996 Auto Recall Directory](#)

SOME ELECTRICAL ACCESSORIES TO MALFUNCTION.  
 SOME ELECTRICAL ACCESSORIES, SUCH AS, TURN SIGNALS, WINDSHIELD WIPERS, LAMPS,  
 POWER WINDOWS AND AIR CONDITIONERS CAN MALFUNCTION WHEN THE CAR IS  
 STARTED.  
 DEALERS WILL REPLACE THE IGNITION SWITCH.  
 SYSTEM: ELECTRICAL; IGNITION; SWITCH.  
 VEHICLE DESCRIPTION: PASSENGER VEHICLES.  
 NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED  
 UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE  
 TIME,  
 SHOULD CONTACT AUDI AT 1-800-822-2834. ALSO CONTACT THE NATIONAL HIGHWAY  
 TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-800-424-9393.

Year: 1996  
 Make: AUDI  
 Model: A6  
 Year of Recall: '96  
 Type of Report: Vehicle  
 Potential Number of Units Affected: 24000

Tim

last 6



AUDI  
KB

Summary:  
 DEFECTIVE IGNITION SWITCHES WERE IMPROPERLY MANUFACTURED AND CAN CAUSE  
 SOME ELECTRICAL ACCESSORIES TO MALFUNCTION.  
 SOME ELECTRICAL ACCESSORIES, SUCH AS, TURN SIGNALS, WINDSHIELD WIPERS, LAMPS,  
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NHTSA CAMPAIGN/ID Number: 97V115000  
 Component: INTERIOR SYSTEMS:SEAT BELTS:LAP:REAR  
 Manufacturer: VOLKSWAGEN OF AMERICA,INC

Year: 1997  
 Make: AUDI  
 Model: A6

1-800-822-2834

CASE # 30462414 } Housing



# Recall Circular

Code: **KB**

April 1986

**Subject: 1994-96 Model Audi Vehicles  
Ignition Switch Replacement**

Dear Audi Dealer:

This is to inform you of the initiation of a voluntary safety recall campaign for some 1994-96 model Audi vehicles. This recall pertains to the replacement of the ignition switch in affected vehicles.

**Defect  
Description**

Audi has found that some of the ignition switches in affected vehicles may have been improperly manufactured and could cause electrical accessories to malfunction when the engine is started.

**Vehicle  
Identification  
Number Ranges**

**1994/95 Audi 90**

WAU\_\_88C\_RA113204 - WAU\_\_88C\_SA083727

**1994-96 Cabriolet**

WAU\_\_8G\_RA004048 - WAU\_\_8G\_TA004996

**1994-96 Audi 100, A6, S4, S6**

WAU\_\_4A\_RN044081 - WAU\_\_4A\_TN038487  
WAUJA84A3

Please note that the above VINs represent the lowest and highest serial numbers of affected vehicles. Use of the V-Crest campaign inquiry system will allow you to determine whether or not a particular vehicle, within the above VIN ranges, requires the corrective work.

**NOTE: Audi of America, Inc. will not reimburse under this recall action any duplicate recall repair work or a repair outside the VIN range.**

**Model  
Numbers**

**1994/95 Audi 90**  
8C24\_\_ ; 8C25\_\_

**1994-96 Cabriolet**  
8G74Y8

**1994-96 Audi 100, A6, S4, S6**  
4A23\_\_ ; 4A53\_\_ ; 4A25\_\_

**Important: Please Provide A Copy To All Personnel With Recall-Related Responsibilities !**  
Audi of America, Inc.

**Remedial  
Action**

Each affected vehicle requires the replacement of the ignition switch.

**Owner  
Notification  
Mailing**

Audi of America, Inc. will mail first class notification letters to all known owners of affected vehicles, beginning on or about April 29, 1996. A copy of the owner letter is included in this circular.

**Vehicle  
Allocation**

Enclosed with this package is a computer list containing information for vehicles and owners located within your area of responsibility.

**IMPORTANT NOTE:**

*The above-mentioned listing includes owner names and addresses obtained from state motor vehicle registrations. Under the law of some states, including regulations set forth by the California Department of Motor Vehicles, vehicle registration information may only be used for recall purposes. Use for other reasons may constitute a violation of state law.*

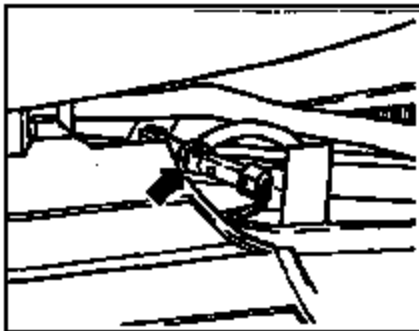
**Limitations on Sale or Lease of Certain Vehicles**

Section 154(d) of the National Traffic and Motor Vehicle Safety Act of 1966 mandates that dealers correct, prior to delivery for sale or lease, any vehicle which fails to comply with an applicable Federal Motor Vehicle Safety Standard or which contains a defect relating to motor vehicle safety. It is, therefore, imperative that any vehicle in your new or used car inventory and affected by this recall is corrected prior to sale.

**Work  
Procedure****Replace Steering Lock/Ignition Switch**

**WARNING:** Always observe all air bag system safety precautions.

***This is a general procedure. Minor variations are possible.***



- Secure radio code.
- Disconnect battery ground strap.
- Remove left side kneepad
- ◁ Up to and including 1995 model year, disconnect air bag voltage supply connector located on passenger side (arrow).
- Bring wheels into straight ahead position.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**