



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 2003 NOV 05 PM 12:32
Repository:
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CINCINNATI State: OH Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WAUE0G4BX7N153804
Make: AUDI Model: A8 Model Year: 2001
Date Purchased: _____ Dealer's Name and Telephone Number: *Deerhart Audi*
Engine: No. Cylinders: 6 Fuel Type: *unleaded*
Original Owner: Dealer's City: CINCINNATI State: OH Zip Code: 452
Transmission Type: *auto* Antilock Brakes Cruise Control Powertrain: _____
Vehicle Component Code: 190000 TIRES
Multiple Failure: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s): _____ Failure Mileage: _____ Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: *Bridgestone* Tire Model (Name or Number): *Potenza* Tire Size (Example: P215/65R15): *225-45R17 91Y*
DOT No. (Example: DOTM16BDC036): _____ Original Equipment Prior Repair Failure Location: *auto*
Tire Component Code: _____ Tire Failure Type: *speeds alternately weight*

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N
Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

OWNER IS VERY UNHAPPY WITH THE ARRANGEMENTS THAT AUDI IS MAKING IN REFERENCE TO A RECALL INVOLVING TIRES WHICH ARE THE WRONG SIZE. DEALERSHIP IS ASKING OWNERS TO MAKE AN APPOINTMENT FIRST, COME IN AND LET THE DEALERSHIP VIEW THE TIRES, THEN ASK THEM TO LEAVE THE CAR FOR SEVERAL HOURS WHILE THEY ORDER THE TIRES TO REPLACE THOSE THAT WARRANT AN EXCHANGE. THERE IS NO COST TO THE CONSUMER. HOWEVER, TIME WISE IT IS AN INCONVENIENCE. *AK - Also tires that are the replacement are not correct size for tire info. Bridgestone & Michelin recommend 215-45-17 - Audi is replacing with 225-45-17-91Y - Tires are not wide enough for car - Will meet weight problem but not size. (over)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Letter from Audi states Dealer has equipment
and only one visit is necessary. Suspect something
is wrong + they need to "look" at car
to determine extent of defect.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$200



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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