



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository

2003 NOV 05 09:00 AM
REF ID: A57

Reference No.
10042593

OWNER INFORMATION (Type or Print)

Name

Address

City TIVERTON

State RI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
in the absence of an Signature of Owner YES NO
Date 10/15/03

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

VEHICLE INFORMATION

Make
JEEP

Model
GRAND CHEROKEE

Model Year
2001

Date Purchased
9/01

Dealer's Name and Telephone Number

Classic Chrysler

Engine:
No. Cylinders

Fuel Type:

Unleaded

Original Owner

Dealer's City

Providence

State

ma

Zip Code

02780

6

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

062000 ENGINE AND ENGINE COOLING:COOLING SYSTEM

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

29-SEP-2003

Failure Mileage

12790

Failure Speed

60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1AABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 60 MPH CONSUMER HEARD A LOUD BANG, AND SAW BLACK SMOKE COMING FROM THE ENGINE COMPARTMENT. CONSUMER BLINDLY PULLED OVER TO THE SHOULDER AND CALLED THE FIRE DEPARTMENT. FRONT END WAS CONSUMED BY THE FIRE, BUT NO INJURIES WERE REPORTED. *AK

See attached police report.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974—Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I heard a loud bang. The smoke filled the inside of my Jeep. I have only 12,900 original miles, and my engine blew up. Chrysler is not admitting responsibility. I am actively going to pursue my rights under the Lemon Law. The police suggested that I report this accident. I was shaken up, but luckily not injured. Please investigate this unsafe products and corrupt Company.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

490 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-216 400 7th Street, SW Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

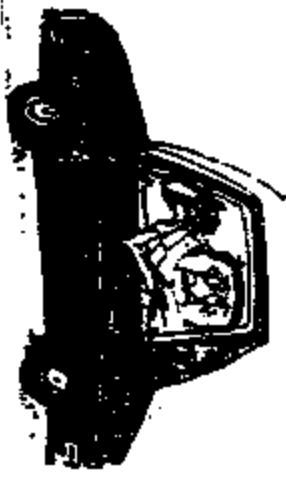
TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT 1-888-327-4238

DOT Auto Safety Hotline (DASH) 2 DOT



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