



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

Reference No.
10042595

2003 NOV - 5th - 2003

OWNER INFORMATION (Type or Print)

Name

Address

City JUPITER

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/25/03

VEHICLE INFORMATION

'77 digit Vehicle Identification Number Located at bottom of windshield on driver's side

FILL IN

1FDX4F4555Y HA 47387

Make

CHANCE COACH

Model

AH-28

Model Year

2000

Date Purchased

OCT. 2000

Dealer's Name and Telephone Number

Firestone Nashville TN

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

SEP 2003

Failure Mileage

23000

Failure Speed

70

REAR INSIDE DUAL TIRE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

Tire Model (Name or Number)

STEELTEX RAS

Tire Size (Example P215/65R15)

P225/75R16

DOT No. (Example: DOTM123ABC098)

VDL1X1449

☒ Original Equipment

☐ Prior Repair

Failure Location: FT WORTH TX

Tire Component Code

190000 TIRES

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure, crash, and injury.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 60MPH INSIDE PASSENGER REAR TIRE BLEW OUT, CAUSING THE OWNER TO PULL OFF THE ROAD. CONSUMER HAS MADE CONTACT WITH THE DEALERSHIP. *AK

Tire Tread Separated - Tire Split

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS TRAVELING AT 50 MPH.

THE TIRE TREAD SEPARATED AND THE TIRE SPLIT COMPLETELY IN HALF.

I TRAVELED FROM JUPITER FL TO FT WORTH TEXAS ON MAJOR FREEWAYS. AT NO TIME DID I HIT A POTHOLE OR A CURB AS SUGGESTED BY FIRESTONE.

THIS DAMAGE IS EXACTLY THE SAME PROBLEM AS INDICATED BY YOUR RESEARCH SITE ON THE INTERNET.

QUALITY CONTROL AT FIRESTONE IS INADEQUATE - THESE TIRES ARE DANGEROUS
SEE ATTACHED PHOTOS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY INTL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial 108 (TSS 21)

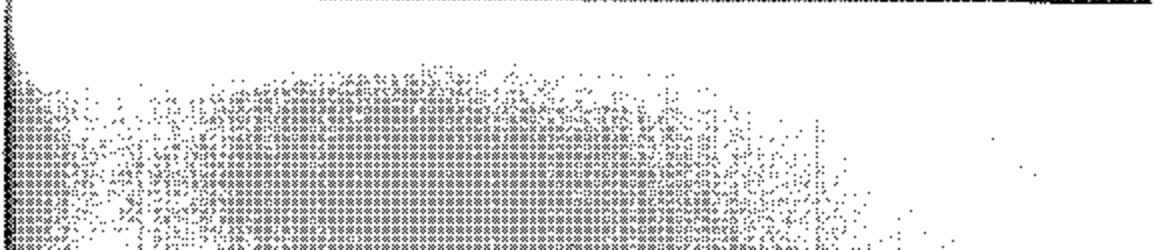
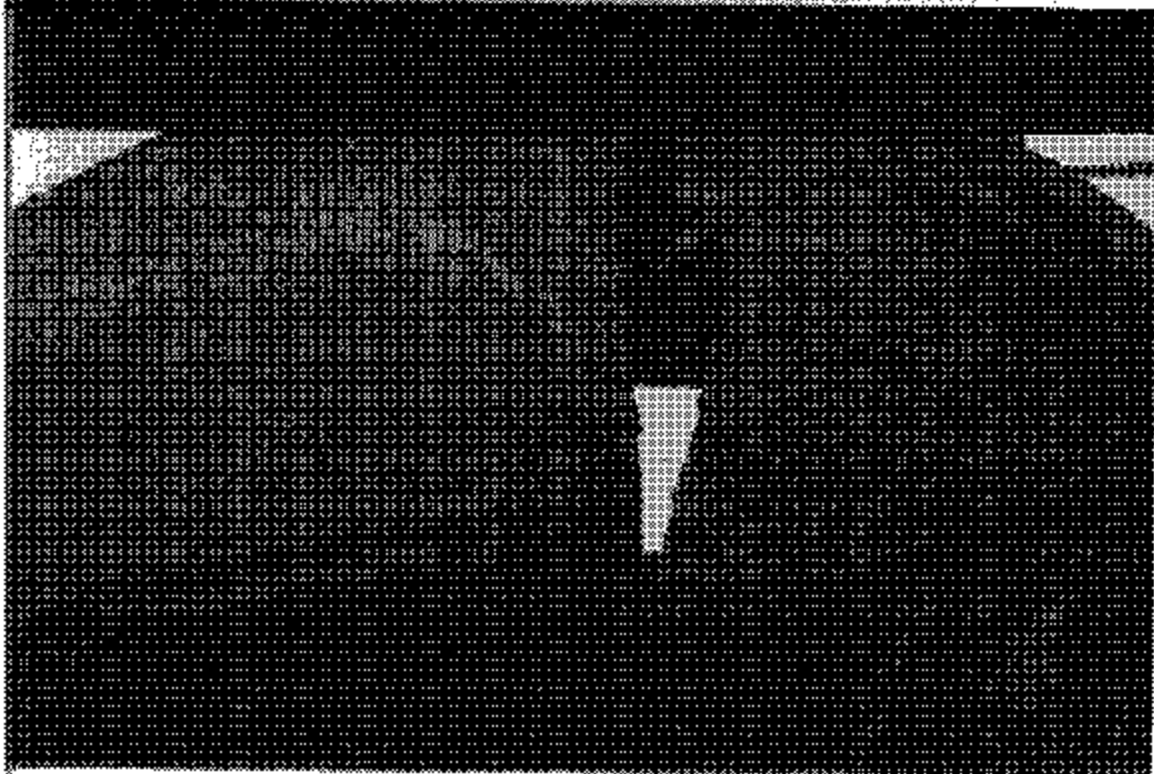
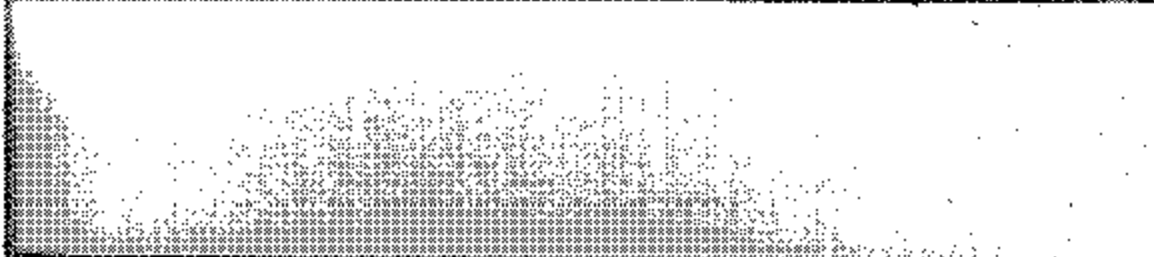
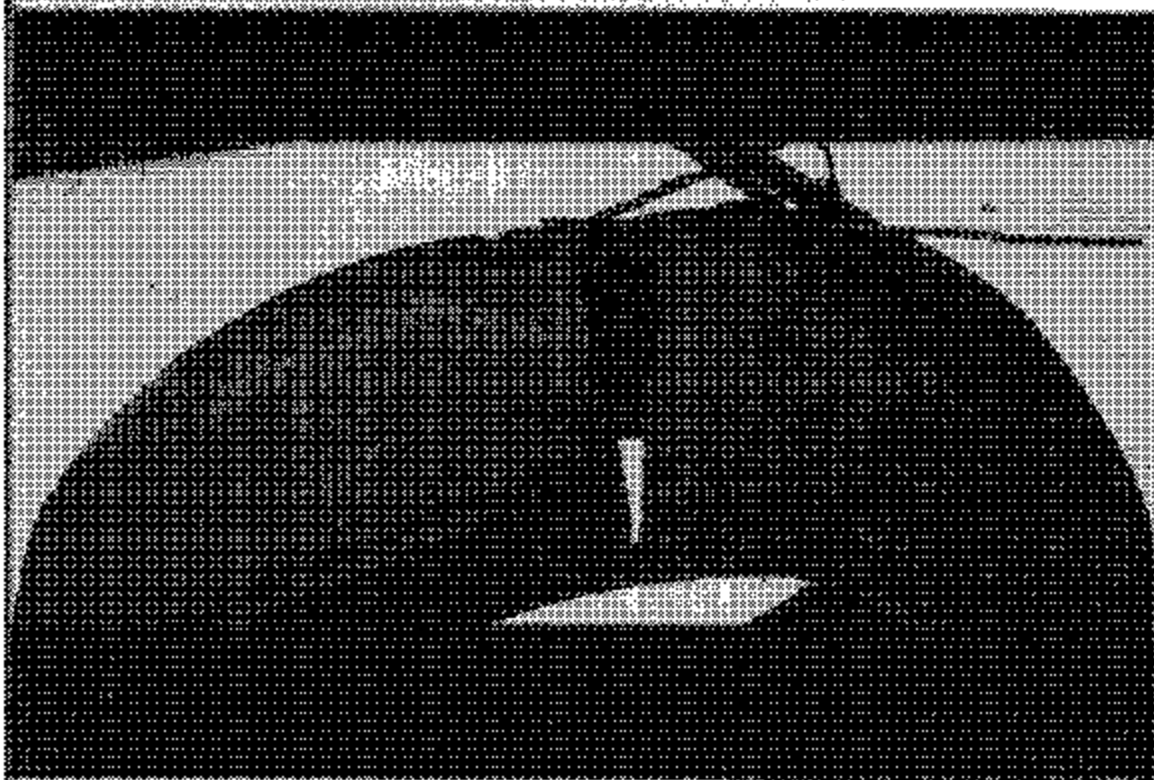
1-888-DASH-2-DOT

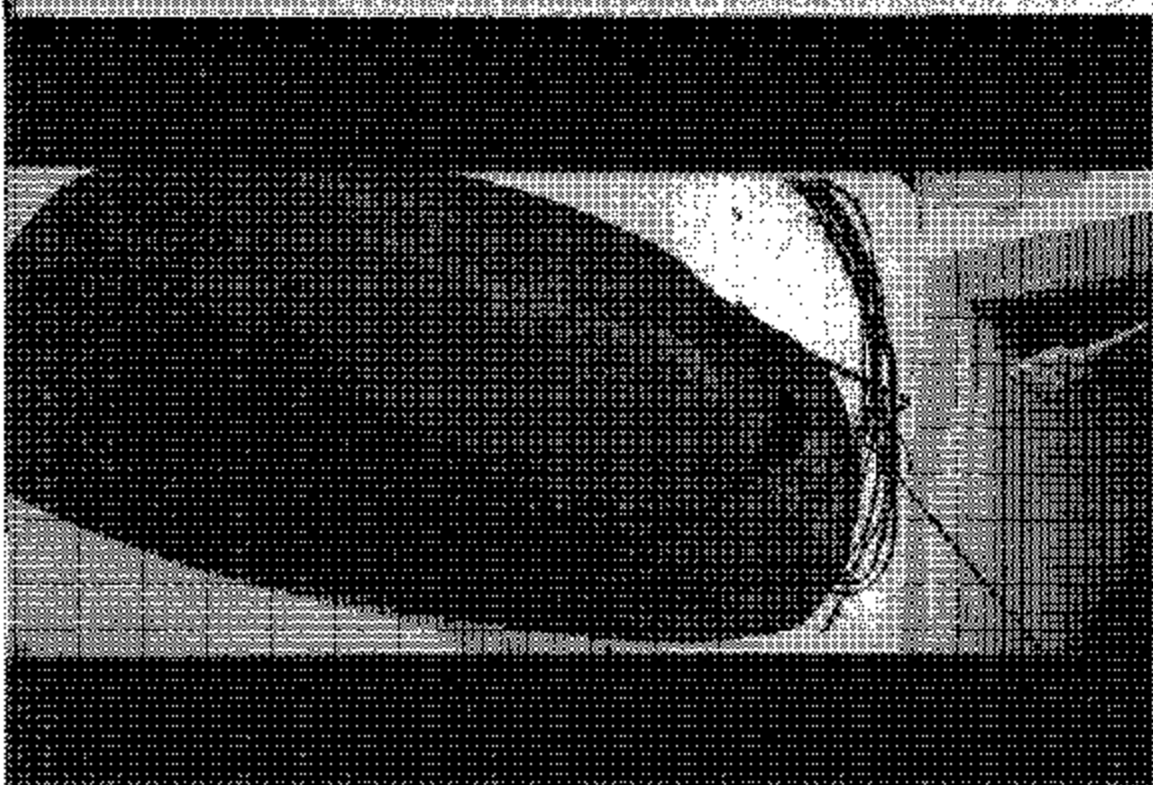
1-888-327-4236

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(DASH) & DOT



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www.safercar.gov/nhtsa





**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**