



Office of Defects Investigation

10042529



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- Search

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- Search

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1-888-DASH-2-DOT
(1-888-327-4236)

VOQ Information

Completed	Optional
☒ Edit consumer	☐ Add childrestraint
☒ Edit complaint	
☒ Edit equipment	
☒ Edit tire	
☒ Edit vehicle	

NOTE: Please review your Complaint Information and click on "Submit Complaint" button located at the bottom of this page to Submit your complaint to NHTSA.

Consumer Information

Name L: [REDACTED]
 Org. Name L: [REDACTED]
 Address L: [REDACTED]
 City, State, Zip L: Montebello, CA [REDACTED]
 Daytime Phone L: [REDACTED] Ext L: [REDACTED]
 Evening Phone L: [REDACTED] Fax L: [REDACTED]
 Email L: [REDACTED]

2003 OCT -1 PM 9

top

Complaint Information

Description L: This tire manufacture by Pirelli for light duty pick-up truck. The tire size is LT245/75R16 load range E-PLV speed Range-Q style is Scorpion A/T M/S. The problem is all four tires were manufactured in Brazil at San Carlos. The failure to outer belt steel is happening this happened @ 11,133 miles. When operating the vehicle it feel like you are walking on top of foot and shaking vibration moving at 25 to 35 MPH hour. The tires are available for review. The tire dealership (Discount Tire Centers) had no interest in calling Pirelli Area Service Manager around the problems I was experiencing. I knew I had a disaster coming if I didn't remove all four tires quickly from the vehicle. The inner tire casing look excellent with no hot spots or heat cracks. I have following detail information on these tires. LT 245/75R16, Scorpion A/T M/S, #6-36P047, Speed Q, Load Range (E), Origin Brazil, 2458 38P047, Dot XL 11 8325, European E60254589, inside the casing Bar Code #3003356989, #4003037116, The thread depth averages is 7/32, 6/32, 8/32, 6/32

Incident Date L: 8/24/2003 File L: No
 Num. Pedestrian L: 0 Crash L: No
 Num. Pedestrian L: 1 Property Damage L: No
 Num. Injured L: 0 Police Report L: No
 Referral Source L: FEDERAL AGENCY

top

Vehicle Information

VIN L: 1B7KC2366W0217874

Purchase Date L: 5/22/1999

Year, Make, and Model L.	1999/DODGE/2500	Original Owner L.	Yes
# of Cylinders L.	6	Trans. Type L.	AUTOMATIC
Engine Size L.	5.9 l	Vehicle Details Usage L.	LIGHT TRUCK
Cruise Control L.	Yes	AntiLock Brakes L.	Yes
Current Mileage L.	75043	Speed L.	65
Failure Mileage L.	31153	Powertrain L.	REAR WHEEL DRIVE
Body Style L.	PICKUP TRUCK	Fuel System L.	TURBO
Fuel Type L.	DIESEL		

Vehicle Component Information

Component 1: TIRES/TREAD/BELT ODM: No

Vehicle Dealer Information

Is Dealer : 1
 Name : DODGE Dealer Type : SALES DEALER
 Address :

Dealer Phone :
 Email : Dealer Fax :

[top](#)

Tire Information

Make L.	PIRELLI	Model L.	PIRELLI
DOT Number L.	XL 31 82S	Spare L.	No
Purchased L.	2001	Designated Spare L.	No
Run Flat Tire L.	No	Failure Mileage L.	31133
Required L.	No	Mileage at Purchase L.	75043
Repair Date L.		Failure Location L.	
Repair Mileage L.		Tire Pressure L.	80
Repair Location L.	THREAD	Failure Type L.	TREAD SEPARATION
Retread L.	No	Tire Size L.	L245/75R16
Repair Type L.		No. of Retreads L.	
Original Equip. L.	REPLACEMENT		

Tire Component Information

Component 1: TIRES/TREAD/BELT ODM: No

Tire Dealers Information

Is Dealer : 1
 Name : Discount Tire Center
 Address : 400 W. Whittier Blvd.

Montebello
CADealer Phone: (323)721-3105
Email:

Dealer Fax:

[top](#)

Equipment Information

Make: DODGE Model: C BODY
Serial Number: Perill Tire Lt 245 *Apr 16 2004* Purchase Date: 9/15/2001
Part Number: Original Equipment: No
Location in Vehicle: UNDER VEHICLE
Description: Tires manufacture by Perill Scorpion A/T LT245/75R16 E-ply

Equipment Component Information

Component 1: EQUIPMENT ODI: No

Equipment Dealer Information

1
Name: Discount Tire Centers
Address: 20225 Valley Blvd,
400 W. Whittier Blvd,
Walnut/Montebello
CA 91789-5054
Dealer Phone: (323)721-3105
Email:

Dealer Fax:

[top](#)[NHSA Home](#) | [ODI Home](#) | [Complaints](#) | [Defect Investigations](#) | [Recalls](#) | [Service Bulletins](#)

1-202 493-2833

Sept 15 2003

Re: Ref # 10029583

I am writing to receive this claim is I sent one out in July and another in Aug. Aug one was for to you.

Please look in to this a tax a reply back to me @ [REDACTED] at [REDACTED]

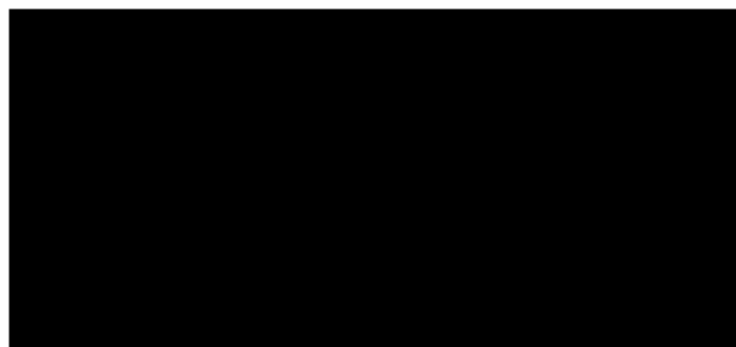
I will be look for this By Thurs 9-18-03

Date of Accident Was 6/23/03

Thank You

[REDACTED]
[REDACTED]
Havenna Mi [REDACTED]

Am saying this Because
I did not have ref #





W. James Werner, M.D., Family Medicine, P.L.C.
Judith Gore C.A.N.P.

FACSIMILE TRANSMITTAL

TO

ODI

ATTENTION

R.I.1 *Dr. J. Werner*

FROM

Judith T. Gore C.A.N.P.

DATE & TIME

9.16.03

FAX NUMBER

202.493.2833

NO. OF PAGES

2

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Phone 703 361-3161

FAX 703 361-1529

2ND FAX

9/16/03

FAX: 202-493 2833

CALLING CONCERNING REFERENCE
100 323 24 Blucher Tony Jr.
CLAIM RECEIVED 8/6/03.

WOULD LIKE TO KNOW THE STATUS
OF THIS CLAIM: A CALL WOULD
BE APPRECIATED. 540-622 6026.

THANK YOU FOR YOUR
PROMPT ATTENTION CONCERNING
THIS MATTER

Blucher Tony Jr.