



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1987

Date Received
2003 DEC -2 AM 11:38
07-OCT-2003

Repository
Reference No.
10042486

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: TOPEKA State: KS Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT transmit your name or address to the vehicle manufacturer.
 YES NO
Signature of Owner: [REDACTED] Date: 11/11/03

VEHICLE INFORMATION

1) High Vehicle Identification Number Located at bottom of windshield on driver's side
1FALP62W5SH18729 Make: FORD Model: THUNDERBIRD Model Year: 1995

Date Purchased: 11-03 Dealer's Name and Telephone Number: Murdock
Original Owner: Dealer's City: Manhattan State: KS Zip Code: [REDACTED] Engine: No. Cylinders: 8 Fuel Type: GAS

Transmission Type: Auto Antilock Brakes Cruise Control Powertrain: [REDACTED]
Vehicle Component Code: 121100 EXTERIOR LIGHTING (HEADLIGHTS/CONCEALMENT DEVICES)
Multiple Failure: 1 FOGGED, YELLOWED LENSES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): [REDACTED] Failure Mileage: 66000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R16): [REDACTED]

DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]

Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]

Seat Type: [REDACTED] Installation System: [REDACTED]

Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CUSTOMIZED HEADLIGHT LENS DETERIORATES AFTER A PERIOD OF TIME AND FOGS UP. WHEN THIS OCCURS IT REDUCES THE LIGHT ILLUMINATION, AND CAUSES POOR VISIBILITY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.