



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2003 NOV 24 4:00 PM 12

Reference No.
10042471

OWNER INFORMATION (Type or Print)

Name

Address

City CHUGIAK

State AK

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date 11/14/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located on front of windshield on driver's side)

Make

FORD

Model

F350 SUPER DUTY

Model Year

2000

1FTSW31F7YEO21642

Date Purchased

9-20-00

Dealer's Name and Telephone Number

Northington Ford

Engine:

No. Cylinders

8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

ANCHORAGE

State

AK

Zip Code

99503

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4X4

Vehicle Component Code

042400 SERVICE BRAKES, AIR SUPPLY RESERVOIR

Multiple Failure: 1 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
07-OCT-2003

Failure Mileage
63,000

Failure Speed
30

Hose from P.S. Pump to Hydro Booster

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P216/65R15)

DOT No. (Example: DOTM18BAC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING APPLIED THE BRAKES AND RESERVOIR PUMP FAILED. DEALER NOTIFIED. FORD, F350 DIESEL. *AK

Lost Power Steering and Brakes

Touched Brake Peddle Blew out Hose from Power Steering

Reservoir to Hydro Booster, Lost Power Steering and Brakes

AT SAME TIME. Replaced Hose. Hose is A Pressure Hose

NO Flared End. Held In BY A PLASTIC TYPE W/SHRIMP.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**