



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10042315

RECEIVED
2003 SEP 29 A 8:22

Oct_or ___
rt_dt ___
od_rn ___
up_lr ___

Reference No.

26

OWNER INFORMATION (Type or Print)

Name: [Redacted]

Street No: [Redacted] App. No. [Redacted]

City: Edina State: MO Zip: [Redacted]

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? (YES) (NO)
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/19/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1FDKE45551HB13572 (Located at bottom of windshield on driver's side)

Make: Ford Model: Motor Home Year: 2002

Purchased Date: [Redacted] Dealer's Name: M.B. Thomas Engine Size (CID/CC/L): [Redacted] Turbo Diesel Gas Fuel Injection

New Used Dealer's City: St. Louis State: MO Zip Code: [Redacted] No. Cylinders: 4

Manufacture Date (on driver's door or pillar): [Redacted] Transmission Type: Manual Automatic Restraint System: Driverside Air Bag Passengerside Air Bag 3-Point Belt Motorcyclist 2-Point Belt Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other Motor Home Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other MH

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Fuel Injector(s) Location: Left Right Front Rear Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: [Redacted] Tire Name: [Redacted] Complete Tire Size: [Redacted]

No. of Failures: [Redacted] Date(s) of Failure(s): [Redacted] Mileage at Failure(s): [Redacted] Vehicle Speed at Failure(s): [Redacted] Failed Part(s) Available?: Yes No NHTSA Previously Contacted?: Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Fatalities: 0 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On Oct 14, 2002, I was maintaining the M.H. and had to move it to drain all the water from the fresh water tank. As I tried to start it I heard a pop sound under the engine cover. I checked the engine cover and saw blue smoke out of the vehicle in a sort of way, crossing my legs I got the fire extinguisher but it did not work properly. I had to sit in my leg back in the vehicle to release the battery to a pump I found well so it would roll away from my house. According to MidWest Ferries the left front fuel injector was leaking.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.