



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

2003 OCT -1 PM 1:47

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r\_d \_\_\_\_\_  
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up\_itr \_\_\_\_\_

Reference No.

~~10042301~~  
10042301

## OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

9/12/2003

## PRODUCT INFORMATION

Vehicle Identification No. (VIN.)  
(17 Digits)(Located at bottom of  
windshield on driver's side)

Make

Lincoln

Model

Town Car  
Corteza

Year

1999

1LNFM83W6XV610828

Purchased Date

10-2-00

Dealer's Name

Premier Ford

Engine Size  
(CID/DCI) Turbo  
 Diesel Gas Fuel Injection New  Used

Dealer's City

12610 Thompson Rd - Anacortes

State

WA

Zip Code

98221

No. Cylinders

8

Manufacture Date  
(on driver's door or pillar)

Aug. 1998

Transmission Type

 Manual Automatic

Restraint System

 Driver's Side Air Bag Motorbelt Passenger's Side Air Bag 2-Point Belt 3-Point Belt

Cruise Control

 Yes No

Drivetrain

 Front Rear 4-Wheel

Vehicle Type

 Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style

 2-Door 4-Door Stationwagon Pick Up Truck Other

## FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

 Left Right Front Rear

Failed Part(s)

 Original Replacement

Handicap Adaptive Equip

 Yes No

## TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Michelin Tires

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)  
Available? Yes NoNHTSA Previously  
Contacted? Yes No

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes  No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Continues on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to e49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7852