



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

Repository ☐

2003 DEC 10 PM 3:06
09-OCT-2003

Reference No.
10042297

OWNER INFORMATION (Type or Print)

Name

Address

City RIVERTON

State UT

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WBACB3316PFE12427

Make

BMW

Model

325i

Model Year

1993

Date Purchased

Dealer's Name and Telephone Number

Engine

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

071108 FUEL SYSTEM, GASOLINE STORAGE TANK ASSEMBLY

☐ Cruise Control

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC136)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured:

Number of Deaths:

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE SEALS ON TOP OF THE FUEL TANK LEAKED GAS. THE DEALER HAS BEEN CONTACTED. PLEASE DESCRIBE FURTHER. *NLM

Signature of Owner

Date

Signature of Dealer

ATTACHED DOCUMENTS (If any)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Bill Patterson
3055 W. 13200 S.
Riverton, Utah 84065

801 694-9481

November 11, 2003

U.S. Dept. of Transportation

Ref # 10042297

Dear Sir or Madam:

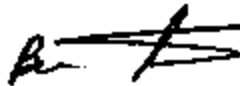
My wife had been complaining about a gas smell coming from our BMW so I took it to our regular mechanic that we usually deal with. He told us that gasoline was leaking from somewhere on top of the gas tank but that it would be a considerable job to pull everything apart to determine exactly where the gas was leaking. He suggested I contact BMW national service center to see what they would advise us to do. I spoke with Seth with BMW 1-800-831-1117 ext 8570. He told me since the car was off warranty it probably would not be covered but if there was to be any participation by BMW I would have to have a BMW dealership determine what the problem was and to fix it.

BMW of Murray did the work and as there billing shows they found that a hose, and sending unit seals were leaking fuel on top of the tank. There own work order says they replaced the sending unit seals with "updated sending unit seals". After speaking with my original mechanic and explaining what BMW had found out he said "sending unit seals" should never leak unless they are defective.

I spoke with Seth's supervisor "Judy" ext. 6176 explaining that I felt BMW should be willing to pay for at least part of the billing since I felt this was a manufacturer's defective seal and that this was a serious safety issue. Judy again stated it was not under warranty - I stated that "then it is all right with BMW after 10 yrs. for their cars to become a time bomb" -with the leaking gas problem and the potential of serious injury. At that point Judy hung up on me.

I have included a copy of the invoice I paid with BMW and feel these "sending unit seals" are an extreme safety issue.

Sincerely,



Bill Patterson
Controller
Class One Disaster Recovery

[Checklist and type stamp]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**