



U.S. Department
of Transportation

National Highway

Traffic Safety

Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-800-DASH-2-DOT

1-800-927-4238

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

Vehicle Identification Number

File No.

File No.

File No.

File No.

File No.

OWNER INFORMATION (Type or Print)

Name

Address

City

MADAWASKA

State

ME

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ Yes ☐ No

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/11/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMDJA723025120145

Make

KIA

Model

SPORTAGE

Model Year

2002

Date Purchased

Nov. 2001

Dealer's Name and Telephone Number

Van Sickle

Engine:

No. Cylinders

4

Fuel Type:

GASOLINE

Original Owner

Dealer's City

BANGOR

State

ME

Zip Code

04756

Transmission Type

Standard

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

162300 STRUCTURE:BODY:DOOR

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

6000

Failure Speed

40 MPH

Doors freeze

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE DOOR STRUCTURE ALLOWED WATER TO GET INTO THE EDGES. THIS RESULTED IN THE DOORS BEING FROZEN SHUT WHEN THIS OCCURRED IN COLD WEATHER. THE DEALERSHIP/MANUFACTURER ARE AWARE OF THE PROBLEM BUT HAVE NOT PROVIDED A FIX FOR IT.

*NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*The last time I spoke to someone about this problem was a gentleman called Carl Reed from the Kia Corp. (1-856-642-0850 ext 123) he informed me that they were not going to do anything about the problem because where I lived riding in the snow and slush this was normal for water to get in the doors. This is not normal in my opinion because it doesn't easily get in the doors riding around the truck in snow and slush. It also gets in the door when snow melts off the roof. I've lived in northern Maine all my life and had many cars and truck and never had problems like this one. The few time I was able to get to talk to the Service Manager at Van Sickels he admitted I was not the first to complain about this problem. ATTACH ADDITIONAL SHEETS IF NECESSARY

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
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IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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