



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2004 JAN 27 11:24  
02-OCT-2003

Reference No.  
10042171

OWNER INFORMATION (Type or Print)

Name

Address

City

ANTWERP CALIFORNIA

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner Date 12/28/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

MITSUBISHI

Model

3000GT

Model Year

1993

JA38M5454

Date Purchased

03/11/93

Dealer's Name and Telephone Number

Barber Dealer Group

Engine:

No. Cylinders

6

Fuel Type:

premium  
unleaded

Original Owner

Dealer's City

Antwerp

State

CA

Zip Code

94584

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 4 times

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

16-SEP-2003

Failure Mileage

Failure Speed

100 mph

TRANSMISSION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

NTA

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

NTA

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Deaths

2

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. part repaired or replaced (and if old part is available).

WHILE DRIVING VEHICLE ACCELERATED WITHOUT APPLYING GAS. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This vehicle was recalled on 1 town  
on four occasions. I have had this vehicle  
checked by Barben Services and I have  
had the REP for MITSUBISHI FOR  
Nathanael come to my home  
from Los Angeles. The MANUFACTURER IS  
well aware of this problem. On  
Oct 3, 2003 I had a garage door professional  
open in this vehicle at my address.  
REP for mits said that they would  
not participate in repairs for this

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73-173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



U.S. Department of Transportation  
National Highway Traffic Safety  
Administration  
Information about this questionnaire

US Department of Transportation

October 17, 2003

National Highway Traffic Safety Administration

400 Seventh St. S.W.

Washington D.C. 20590

[REDACTED]  
Vallejo, CA [REDACTED]  
[REDACTED]

**Subject: Mitsubishi Manufacture Defect**

In March of 1993, after returning from Egypt I purchase a 1993 Mitsubishi 3000GT from Barber Mitsubishi Dealership out of their showcase in Vallejo California. In 1995 while traveling from Ft. Lewis Washington the vehicle accelerated on it, own I thought it happen because I had the floor mat on both the accelerator and brake. When I got to California I took it to Barber Mitibishi Dealership, they said that it was nothing after they had a technician to check it. The technician checked the throttle box and the accelerator to determine the cause of vehicle acceleration. I took the vehicle back to the dealership and the technician insisted that the vehicle be driven until the transmission goes out and replace the whole transmission. Stated that I should drive it until the transmissions go out because it kept slipping Therefore, I told them the Manger and the Technician that the transmission was pulling. The vehicle was still under warranties. I was told at that time by one of the technician that once the transmission goes out on this vehicle that the whole transmission needed to be replaced.

Barber Mitsubishi has had over several Services Manager in the last ten years and they kept very poor service records on their vehicle. However, all of the same technicians are still

employ there, that can remember the problems with my transmission. When I was able to review, my maintenance histories at the services department it reflected that my vehicle was only service four to five times since 1993. I asked them how did this occur, they exclaimed that the old Service Manager was responsible for the inconsistencies, and that he had become ill and retired. It records reflected that my complaints were never recorded; even though the technician who had been servicing my vehicle through the years knew that transmission problems existed. In November, the vehicle could no longer be driven in (D) drive gear; it had to be driven in overdrive.

In September 2002 as I was leaving my place of employment around 1115 hours in the evening heading south to Vallejo from Vacaville state prison on Highway 80 accelerating on to the freeway the vehicle took off on it own while making every attempt to slow the vehicle down it went from 60 mile hours to 90 mile hours in a matter of a very seconds. After stopping on the brake and the accelerator in attempt to get control of the vehicle I had just miss a tractors and trailer truck to the front of me and had not I look up in time to swive that vehicle I would have been in a serious accident or dead. In October 19 2003 while returning from a play in Oakland California about 11:00 P.M, after turning the corner from the paramount theater the vehicle took off on it own while trying to stop the vehicle my wife got a first hand experience on why I did not allow her to drive the vehicle. The dealerships have been replacing these transmission on a regular bases according to service parts manager at Barber Mitsubishi services. This vehicle came with Manufacturer defect and I want Mitsubishi to own up to it responsibility. The last conversation with the regional Representatives in which I still have his conversation recorded on

my telephone stated that he would not participate in the repair. I appreciate all that you can do to resolve this situation before someone gets killed in this vehicle or vehicle similar to this. There is women where I am employed in the dental Department have an identical vehicle with the same occurrences.



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**