



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received

Repository ☐

2003 OCT 24 PM 1:02

Reference No.
10042037

OWNER INFORMATION (Type or Print)

Name

Daytime Telephone Number

E-mail Address

Address

Evening Telephone Number

City

SAN JUAN

State TX

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, NHTSA will not provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/2/03

VEHICLE INFORMATION

17 digit vehicle identification Number Located at bottom of windshield on driver's side

Make

FORD

Model

FOCUS

Model Year

2003

1FAFP38363W244300

Date Purchased

5/8/03

Dealer's Name and Telephone Number

Hacienda Ford (956) 383-1615

Engine:

No. Cylinders

4

Fuel Type:

Unleaded

Original Owner

☒

Dealer's City

Edinburg

State

TX

Zip Code

78539

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

201000 WHEELS:RIM

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-OCT-2003

Failure Mileage

8,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Firestone

Tire Model (Name or Number)

Firehawk GTA 02

Tire Size (Example P215/65R15)

P205/50R16

DOT No. (Example: DOTM19ABC038)

0211314

☒ Original Equipment

☐ Prior Repair

Failure Location: Deflated Rim

Tire Component Code

Tire Failure Type Pumps/Balls

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

Le, parts repaired or replaced (and if old part is available).

REAR DRIVE WHEEL RIM IS BENT AND DAMAGED THE TIRE. DEALER STATED PROBABLY CONSUMER HIT A POTHOLE OR A CURB AND BENT THE WHEEL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I am sending this letter to inform you about a defective rim, that is causing my tire to have bumps. I have taken my car to the Dealership where I bought my car at, but they don't want to validate my warranty, they say that my car hit a rock & that, that is what caused the rim to bent. I have asked them to please show me where my rim was hit, but they refused to. I hadn't notice the problem with my car until one day, when I was washing my car I noticed bumps on my tire & noticed that my rim was not completely round. I have the tire & rim if you would like to verify, and check that the rim hasn't been hit, all I want you is to check the quality of rims and tires so that this can prevent an accident from happening to any individual, that may cause anything fatal.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
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OR

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and dial toll free at

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(DASH) 2 DOT



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