



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

01-OCT-2003

Repository

Reference No.
10042045

OWNER INFORMATION (Type or Print)

Name

Address

City

LINDENHURST

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized agent, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/03

YES

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

JHLRD184XVC004901

Make

HONDA

Model

CRV

Model Year

1997

Date Purchased

2-28-97

Dealer's Name and Telephone Number

Hempstead Honda (Car & Service) 516 481-2822

Engine:

No. Cylinders 4

Fuel Type:

Gas

Original Owner

Dealer's City

Hempstead, N.Y.

State

N.Y.

Zip Code

Transmission Type

Auto

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

118000 ELECTRICAL SYSTEM:IGNITION

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-SEP-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e. parts repaired or replaced (and if old part is available).

A RECALL ON THE IGNITION SWITCH WAS ISSUED; HOWEVER, IN ORDER TO REPAIR THE DEFECT, DEALER HAD TO DISCONNECT ALARM SYSTEM, AND WILL ONLY RECONNECT THE ALARM SYSTEM AT OWNER'S EXPENSE. *AK

VEHICLE ENGINE SHUTS OFF WHILE CAR IS MOVING, VEHICLE MUST THEN SIT AND BE RESTARTED ONLY TO AVOID AIRBAG FAILURE AT ANY TIME. DANGEROUS SITUATION, ESPECIALLY IN DRIVING ON HIGHWAY, PARKING ETC. TRAFFIC MOVEMENT

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Since Hampton's Handy is Out of Business, Vehicle was taken to Babylon Handy
650 Hampton Hwy, in Babylon NY 11704 - 631-669-3110 Along with Road Notice.
in Babylon Handy and Babylon Handy both Refused to Replace the defective
Unsafe Ignition Switch unless I paid to have the Key Re-keyed. Personally
I was told not to Reinstall the Key.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES
U.S. Postal Service

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DO
1-888-327-4236

and dial toll free at

DASH2DOT

OR

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**