



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4000) OCT 21 AM 10:22  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received  
30-SEP-2003

Repository   
Reference No.  
10042015

OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City COLTON State CA Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]  
Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, provide your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted] Date 10/08/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of w/retained on driver's side: 1P4GH44R8RX117994  
Make PLYMOUTH Model GRAND VOYAGER Model Year 1994  
Data Purchased 2000 Dealer's Name and Telephone Number MASS BROTHERS  
Original Owner  Dealer's City San Bernardino State CA Zip Code [Redacted] Engine: No. Cylinders 6 Fuel Type: Gasoline  
Transmission Type Auto.  Antilock Brakes  Cruise Control Powertrain [Redacted] Vehicle Component Code 062200 ENGINE AND ENGINE COOLING:COOLING SYSTEM:FAN  
Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JUL-2001 Failure Mileage 80000 Failure Speed [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P216/65R15) [Redacted]  
DOT No. (Example: DOTM1A9ABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

COOLING SYSTEM FAN BROKE BECAUSE OF THE ALUMINUM BRACKET THAT HELD IT IN PLACE. THE BRACKET WAS ATTACHED TO A STEEL ROD WHICH CAUSED TOO MUCH STRESS, AND EVENTUALLY RESULTED IN FAN BRACKETS BREAKING. THIS PROBLEM HAD OCCURRED TWICE. \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.