



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received
2003 DEC -2 AM 11:44
29-SEP-2003

Repository ☐
Reference No.
10041850

OWNER INFORMATION (Type or Print)

Name _____
Address _____
City MECHANICSVILLE State VA Zip Code _____

Daytime Telephone Number _____ E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date _____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
PLEASE PROVIDE JT2BK184020047721
Make TOYOTA Model PRIUS Model Year 2002
Date Purchased _____ Dealer's Name and Telephone Number McGee Toyota 804 355 9234
Engine: 1.5 L Fuel Type: Hybrid
No. Cylinders 4 Gasoline
Original Owner ☒ Dealer's City Richmond, VA 23294 State VA Zip Code 23294
Transmission Type automatic ☒ Antilock Brakes ☒ Cruise Control Powertrain hybrid
Vehicle Component Code: 190000 TIRES
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-SEP-2003 Failure Mileage 25300 Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE
Tire Make BRIDGESTONE Tire Model (Name or Number) BRIDGESTONE OEM Tire Size (Example P215/65R15) P175/65R14 XL
DOT No. (Example: DOTM1SABC036) FILL IN 201 00 1804063 ☒ Original Equipment ☐ Prior Repair Failure Location: INSIDE EDGE
Tire Component Code 192000 TIRES:SIDEWALL Tire Failure Type EXCESSIVE TREAD WEAR
192000 TIRES:SIDEWALL INSIDE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING NOTICED THAT VEHICLE WAS WOBBLING, AND IT WAS A LITTLE HARD TO CONTROL IT. TOOK VEHICLE TO DEALERSHIP, AND WAS INFORMED BY THE MECHANIC THAT TIRES WORE OUT BADLY ON THE INSIDE, AND WOULD NEED TO BE REPLACED. TIRE SIZE P175/65R14. *AK

(NOISE WAS COMING FROM FRONT END) FIRST FAILURE OF FRONT TIRES
WAS 2 JUL 03 @ 20624 MILES. NEW REPLACEMENT TIRES WERE PUT
ON REAR. OLD TIRES MOVED TO FRONT. FRONT TIRES FAILED
27 SEP 03.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**