



Office of Defects Investigation

2003 OCT 15 AM 9:05

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: **10041127**

Your Complaint Information

Consumer Information

Name : [REDACTED]
Org. Name :
Address : [REDACTED]
City, State, Zip : Miami Shores, FL [REDACTED]
 USA
Daytime Phone : [REDACTED] **Ext :**
Evening Phone : [REDACTED] **Fax :**
Email : [REDACTED]

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Complaint Information

Description : There is a pronounced hesitation when the accelerator is floored. This lack of responsiveness leaves the vehicle and driver exposed to accident and injury. Lexus has offered a "Fix" for this, but it does not work on all, if any vehicles. They now state that the auto is working as designed.

Incident Date : 5/13/2003	Fire : No
Num. Fatalities : 0	Crash : No
Num. Failures : 50	Property Damage : No
Num. Injured : 0	Police Report : No

Referral Source : CONSUMER OFFICES

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Vehicle Information

VIN : JTHBF30G230139667	Purchase Date : 5/13/2003
Year, Make and Model : 2003/LEXUS/ES300	Original Owner : Yes
# of Cylinders : 6	Trans. Type : AUTOMATIC
Engine Size : 3.0 Liter	VehicleDetails Usage : RECREATIONAL
Cruise Control : Yes	Antilock Brakes : Yes
Current Mileage : 2850	Speed : 20
Failure Mileage : 10	Powertrain : REAR WHEEL DRIVE

Body Style : 4-DOOR**Fuel System :** FUEL INJECTION**Fuel Type :** GAS

Vehicle Component Information**Component 1:** POWER TRAIN:AUTOMATIC TRANSMISSION**OEM:** Yes**Vehicle Dealer Information****Dealer :** 1**Name :** Countyline Lexus**Dealer Type :** SALES DEALER**Address :** 3805 South St. Road 7Hollywood
FL 33023**Dealer Phone:** 954-966-4800**Dealer Fax:** 954-985-7469**Email:** mgutcheon@czag.net

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