U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

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Repository ☐
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OWNER INFORMATION (Type or Print)

Name: [redacted]
Address: [redacted]
City: RIVERSIDE | State: CA | Zip Code: [redacted]
Daytime Telephone Number: [redacted] | E-mail Address: [redacted]
Evening Telephone Number: [redacted]

Do you authorize NHTSA to pro[redacted]turer of your vehicle? ☒ YES ☒ NO
In the absence of an authorizat[redacted] or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 10/16/03

VEHICLE INFORMATION

Vehicle Identification Number (Located at bottom of windshield on driver's side)	Make	Model	Model Year
	FORD	ECONOLINE	2000

Date Purchased	Dealer's Name and Telephone Number	Engine: No. Cylinders	Fuel Type:
	FRITZ FORD 909-687-2121	V-10	UNLEADED

Original Owner	Dealer's City	State	Zip Code
☐	RIVERSIDE	CA	92505

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control		020000 SUSPENSION Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
2/18/02		50	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALBABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:

Seat Type:	Installation System:

Child Seat Component Code:	Failed Part:

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No	06	8	— YES

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER NOTICED WHILE MAKING A LEFT OR RIGHT TURN AT 50 MPH THAT VEHICLE WOULD FISH TAIL. DEALER HAD BEEN CONTACTED.
*AK

*ALSO NOTIFIED TO FORD MOTOR COMPANY - BUT THEY ARE NOT WILLING TO DO ANYTHING. I HAVE 4½ MONTHS OF WORK ON I PAID OVER $ CHANGES TO COMPANY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974- Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.