



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

Internet: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

OCT 21 AM 10:26
25 SEP 2003

Repository ☐

Reference No.

10040630

OWNER INFORMATION (Type or Print)

Name

Address

City

RENO

State

NV

Zip Code

Daytime Telephone Number

Evening Telephone Number

same as above

Email Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/21/2003

VEHICLE INFORMATION

13 digit Vehicle Identification Number located in Section of windshield on driver's side

3B7HF13221N329702

Make

DODGE

Model

RAM 1500

Model Year

2001

Date Purchased

11/27/2000

Dealer's Name and Telephone Number 775-883-2020

Carson City Dodge Chrysler Inc.

Engine: 5.9 liter

No. Cylinders

8

Fuel Type:

Regular

87 octane

Original Owner

☒

Dealer's City

Carson City, Nev.

State

Nev

Zip Code

89701

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

020000 SUSPENSION

Multiple Failure:

N/A

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Sept 15/2003 7:35

Failure Mileage

Failure Speed

FRONT END ALIGNMENT NOT ADJUSTMENTS AVAILABLE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location

N/A

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make

Date Manufactured

Model No./Name

Seat Type

Installation System

Child Seat Component Code

Failed Part

N/A

APPROPRIATE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE FRONT TIRES WORE OUT EVERY 6,000 MILES. THE PROBLEM WAS NOT WITH THE TIRES. PLEASE PROVIDE FURTHER DETAILS. *NLM FACTORY HAS NO PROVISION OF ADJUSTMENTS FOR CORRECTING WARE OF TIRES. (NO PROVISION FOR ALIGNING TIRES. FACTORY REPRESENTATIVE SAID THAT THERE IS NOTHING THAT COULD BE DONE ABOUT IT.

LYTID CONSUMER COMPLAINT INFORMATION

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WE NOTICE TIRES WORKING OUT & WENT FOR WHEEL ALIGNMENT
& THEY SAID THEY DO NOT HAVE PROVISION/FACTORY REPRESENTATIVE
TO REPAIR IT, AS PER ATTACHED RECEIPT FROM DEALER

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

FOR AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



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National Highway Traffic Safety
Administration
Washington, D.C. 20590

Articles Sold
362 West Main St
Barn, NY 12011-0790