



U.S. Department of Transportation  
National Highway Traffic Safety Administration

# DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

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Reference No.  
10040634

### OWNER INFORMATION (Type or Print)

Name

Address

City SIOUX CITY

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
in the absence of an authorized signature of owner or address to the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 10/22/13

☒ YES

☐ NO

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GACG3E240A000000

Make

BUICK

Model

REGAL

Model Year

1995

Date Purchased

7/5/95

Dealer's Name and Telephone Number

CONDON 712 274 6688

Engine

No. Cylinders

6

Fuel Type:

Original Owner

☒

Dealer's City

SIoux CITY, Iowa

State

IA

Zip Code

52202

Transmission Type

auto

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

140000 AIR BAGS

Multiple Failure:

### FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

15000

Failure Speed

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM123ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE CONSUMER NOTICED THAT THE SRS LIGHT WOULD ILLUMINATE. THE CAUSE OF THE PROBLEM HAS YET TO BE DETERMINED, HOWEVER THE DEALER HAS SERVICED THE VEHICLE ON A NUMBER OF OCCASIONS FOR THIS PROBLEM ALONE. PLEASE PROVIDE ANY FURTHER DETAILS. \*NLM

enclosed are the three tickets re SRS light. no charge by dealer on first two. i do not believe that the SRS light should be impaired by low, or change of battery. what this means is that on new bat ery the owner is required to use a honda dealer for purchase of battery (see other side)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

my battery had gone bad and in going to new battery the SRS light flashed on. the instruction manual says "later but does not really tell what the SRS light is for" or not happen.

I ask that you notify callers about the battery requirement, and maybe get Honda to stop requiring purchase of new battery at dealer.

my battery had gone bad and in going to a new battery the SRS light flashed on. the instruction manual says "virtually maintenance free. DEFINE "VIRTUALLY" also what happens if light not fixed,

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

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NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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<http://www.nhtsa.gov>

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(DASH) 2-DOT

**1-888-DASH-2-DOT**  
**1-888-327-4236**

and dial toll free at

**DASH2DOT**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DOT AUTO SAFETY HOTLINE**

**QUESTIONNAIRE**

**VEHICLE  
OWNER'S**

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**