



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

Repository

2003 NOV 25 2003 12:30

Reference No.
10040459

OWNER INFORMATION (Type or Print)

Name

Address

City BELLEVUE

State NE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of a signature, your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 11/10/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

1FB5531S9WHB97138

Make FORD

Model F350

Model-Year 1998

Date Purchased NOV 1999

Dealer's Name and Telephone Number SUMMERVILLE FORD

Engine No. Cylinders 10

Fuel Type: DOL REG

Original Owner

Dealer's City SUMMERVILLE

State SC

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

AUTO

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 23-SEP-2003

Failure Mileage 65315

Failure Speed 70 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make DEDETRACK

Tire Model (Name or Number) BAJA A/S

Tire Size (Example P215/86R18) LT245/75R16

DOT No. (Example: DOTM195BC038)
DOTV11USA269

Original Equipment
 Prior Repair

Failure Location: INTERSTATE 29 IOWA

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE CONSUMER WAS DRIVING ON THE HIGHWAY TREAD SEPARATED FROM RIGHT REAR TIRE. CONSUMER HAD NOT STRUCK ANYTHING, AND TIRE WAS STILL INFLATED. HE WAS ABLE TO PULL TO THE SIDE, AND EXAMINED WHAT WAS LEFT OF THE TIRE. HE REALIZED THAT ALL THE TREAD WAS GONE BUT SIDEWALL WAS STILL INTACT. IT WAS A WIDE TRACK BAJA A/S, LT245/75R16. *AK

THE ROADWAY WAS CLEAR + DRY. TEN MINUTES PRIOR TO THE TREAD SEPARATION I FELT A VIBRATION SHUDDERING THROUGHOUT MY VAN. THE TIRE HAD APPROX. 35,000 MILES ON IT. I STILL HAVE THE RUINED TIRE, I REPAIRED AND DISCARDED THE OTHER THREE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.