



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 120

Date Received

Repository ☐

23-SEP-2003

Reference No.  
10040457

2003 OCT 27 AM 10:25

OWNER INFORMATION (Type or Print)

Name

Address

City HOLLY

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? ☐ YES ☒ NO  
In the absence of a signature, please print the name and address of the vehicle manufacturer.  
Signature of Owner \_\_\_\_\_ Date 10/20/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located on bottom of dashboard on driver's side)  
1GCEC19T83Z181332

Make  
CHEVROLET

Model  
SILVERADO

Model Year  
2003

Date Purchased  
11-2-02

Dealer's Name and Telephone Number  
Wally Edgar Chevrolet

Engine:  
No. Cylinders 8

Fuel Type:  
Gasoline

Original Owner  
☒

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

Auto

☒ Cruise Control

5-3.2 V-8

Vehicle Component Code  
190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
23-SEP-2003

Failure Mileage  
11900

Failure Speed  
70 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make  
GENERAL

Tire Model (Name or Number)  
GENERAL Ameritrax

Tire Size (Example P215/65R15)  
255/70R16

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment  
☐ Prior Repair

Failure Location: Side wall. No Tread Damage

Tire Component Code  
191000 TIRES-TREAD/BELT

Tire Failure Type: Sudden Blowout

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER STATED THAT WHILE DRIVING ON THE INTERSTATE VEHICLE HAD A TIRE BLOWOUT. CONSUMER MANAGED TO PULL TO THE SIDE, GOT OUT OF VEHICLE, AND EXAMINED THE TIRES. HE NOTICED THAT A TIRE WAS BLOWN OUT AT THE SIDE. VEHICLE DID NOT HIT OR BUMP ANYTHING BECAUSE THE BLOW OUT WAS AT LEFT REAR SIDE OF THE TIRE. CONSUMER STATED THAT HE CHANGED THE TIRE AND TOOK THE DAMAGED TIRE TO THE DEALER, AND THEY REFUSED TO HELP HIM BECAUSE THE TIRE WAS NOT A RECALL TIRE. GENERAL, AMERITRAX, SIZE 255/70R16. \*AK

2 Chevrolet dealers both refused to replace the tire; Simmons Chevrolet in Orionville, MI and Bowman Chevrolet in Clarkston, MI. General/Continental Tire Co. was called. File #59111. They had me take it to Belle Tire in Waterford, MI for inspection. The Bell Tire Co.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Store manager (Seth) inspected the tire, called General and told them the sidewall blew out and there was no sign of tread damage. They sent him a new replacement tire which I have picked up.

When this failure occurred, the truck (pickup) had nothing in the bed and only the driver. I had checked the tire pressures the previous week. 30<sup>th</sup> front, 35<sup>th</sup> rear.

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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
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National Highway Traffic Safety  
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and dial toll free at:

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FOR VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

**UTO SAFETY HOTLINE**

**STIONNAIRE**

**VEHICLE  
OWNER'S**