



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

22-SEP-2003

Repository

Reference No.  
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OWNER INFORMATION (Type or Print)

Name

Address

City

LONGVIEW

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of your signature, provide your name or address to the vehicle manufacturer.  
Signature of Owner *[Redacted]*  YES  NO  
Date 10/14/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1J4GW48S21C621132

Make  
JEEP

Model  
GRAND CHEROKEE

Model Year  
2001

Date Purchased

03/02

Dealer's Name and Telephone Number

DICK HANNA

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

VANCOUVER

State

WA

Zip Code

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

094530 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS

Multiple Failures: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

9/02, 03/03

Failure Mileage

26216

31748

Failure Speed

Slowed

Down to 20 mph

Stability 87% 80

FRONT BRAKE ROTORS

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P216/85R15)

DOT No. (Example: DOTM18ABC038)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

M

Narrative Description of incident(s), crash(es), and injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

FRONT BRAKES WARPED THE ROTORS. ROTORS HAD BEEN REPLACED ONCE AND TURNED ONCE. \*AK

AND DOT 2002 ALL FRONT BRAKE COMPONENTS WERE REPLACED UNDER SERVICE BULLETIN FOR PROBLEM, AND 3/1/03 TO ANSWER OWNER FOR SERVICE PROBLEM ALL ROTORS TURNED, ON 9/1/03 CONTACTED CHRYSLER THEY STATED DATE WARRANTY BEING OUT BY MILEAGE THEY WOULD NOT FIX

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**