U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 2003 NOV 12 PM 7:29
22-SEP-2003

Repository ☐

Reference No.: 10040314

OWNER INFORMATION (Type or Print)

Name: [redacted]

Address: [redacted]

City: ELLENWOOD | State: GA | Zip Code: [redacted]

Daytime Telephone Number: [redacted]

Evening Telephone Number:

E-mail Address:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [redacted] Date: / /

VEHICLE INFORMATION

17 digit Vehicle Identification Number: located at bottom of windshield on driver's side	Make	Model	Model Year
1GCEK19TXXE168101	CHEVROLET	PICKUP	1999

Date Purchased	Dealer's Name and Telephone Number			Engine: No. Cylinders	Fuel Type:
6/19/03					
Original Owner ☐	Dealer's City	State: GA.	Zip Code: 30294	8	GAS

Transmission Type		Powertrain	Vehicle Component Code
Auto	☑ Antilock Brakes ☑ Cruise Control	4	061000 ENGINE AND ENGINE COOLING:ENGINE Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMAL9ABC038)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:

Seat Type:	Installation System:

Child Seat Component Code:	Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe to detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

WHEN STARTING THE VEHICLE ENGINE MAKES A RATTLING NOISE, CALLED COLD ENGINE KNOCKING. MANUFACTURER STATED NO DAMAGE TO THE ENGINE HAD BEEN FOUND DUE TO THIS KNOCKING. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Fabian

File In Section: 06 - Engine/Propulsion System
Bulletin No.: 01-06-01-022
Date: September, 2001

Service Bulletin

INFORMATION

Subject: Information on Engine Knock on Cold Start

Models: 2001-2002 Chevrolet and GMC C/K Pickup and Utility Models with 8.0L Engine (VIN U — RPO LQ4)

Some of the above vehicles may exhibit an engine knock noise that begins in the first several thousand miles/kilometers of use. The knock noise is most often noticed during initial start-up and typically disappears as the engine warms up. The noise is usually more noticeable on the initial start-up when the temperature is below 10°C (50°F) or if the vehicle has not been used for several days.

This noise may be caused by an interaction between the piston and the cylinder wall. GM Powertrain Engineering, and an analysis of engines returned with this condition, has confirmed that the noise is not detrimental to the performance, reliability or durability of the engine. The noise does not have any effect on the longevity of any of the engine components.

Important: At this time, replacing the engine assembly or pistons will not eliminate this noise.

Please share the information found in this bulletin with customers who inquire about this condition. In the event they have additional questions or concerns, please advise them to contact Customer Assistance at the numbers listed for further information.