



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238) 2003 OCT 21 PM 1:28
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

Repository ☐

Reference No.
10040262

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City BARTLETT State IL Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of a signature, please print your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 10/06/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number: Located at bottom of windshield on driver's side
5DUTC0R2ZY4021258 Make DAMON Model CHALLENGER Model Year 2000
Date Purchased 01-SEP-02 Dealer's Name and Telephone Number
Original Owner ☐ Dealer's City State Zip Code
Transmission Type ☐ Antilock Brakes Powertrain
☐ Cruise Control Vehicle Component Code
351500 EQUIPMENT: RECREATIONAL VEHICLE: LPG WATER HEATER
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-SEP-2003 Failure Mileage Failure Speed 45
WATER TANK FELL ON HIGHWAY OUT OF BOTTOM OF THE TRAILER. STEEL SUPPORT STRAP WAS INSTALLED OVER THE TOP OF THE TANK INSTEAD OF BELT/UNDER THE TANK.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1BABC039) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured Number of Deaths Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 45 MPH WATER TANK DETACHED FROM UNDER THE TRAILER. "A VEHICLE THAT WAS BEHIND MY TRAILER HAD TO SWERVE TO MISS THE TANK. THE TANK WAS ONLY ABOUT 3/4 FULL WITH WATER WHEN IT FELL OUT. WHILE WAITING TO MAKE A LEFT TURN AT A TRAFFIC LIGHT, THE DRIVER OF THE CAA PULLED ALONG SIDE OF ME TO INFORM ME OF THE MISHAP, WHICH WE WERE UNAWARE OF. I DROVE BACK TO WHERE THE TANK WAS LAYING ON THE ROAD AND PULLED THE FRESH WATER TANK OFF

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE ROAD OUT OF KARMS WAY. MY SON-IN-LAW AND I EMPTIED THE WATER FROM THE TANK AND LOADED THE EMPTY TANK ONTO THE BACK OF MY PICK UP TRUCK. WE RETURNED TO ABEL R.V. CENTER AND HAD THEM CHECK OVER THE DAMAGES TO THE TRAILER. (I STORE THE TRAILER AT ABEL ALL YEAR.) THEY TOOK PICTURES OF THE DAMAGES AND GAVE ME AN ESTIMATE. I CONTACTED DAMON CORP. AND THEY SAID BECAUSE I AM THE SECOND OWNER, THE WARRANTY WAS NO GOOD. I EXPLAINED THAT THE TANK WAS NOT PROPERLY INSTALLED AND THEY TOLD ME THAT THE TANK WAS PROBABLY TAKEN OUT AND INSTALLED WRONG. WHEN I TOLD THEM THAT THE STEEL SUPPORT STRAP WAS ON TOP OF THE TANK AND THE FASTENERS FOR THE STRAP WERE BETWEEN THE FLOOR AND THE FRAME THEY SAID THEY WOULD LOOK AT THE PICTURES AGAIN. (CONTINUED) ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



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Informational and guidance

AFTER THEY REVIEWED THE PHOTOS, I RECEIVED
A CALL TELLING ME THEY ARE RECONSIDERING
THE CLAIM. ON ~~JULY~~ 24, 2003 WAS THE DATE
THAT THE REPAIRS WERE MADE FOR A COST
OF \$415.58. THE GOODWILL REIMBURSEMENT WAS
MADE ON 8/29/03. THE OTHER SIDE OF THIS
PAGE HAS A COPY OF THE WARRANTY CLAIM.
IF YOU NEED TO REACH ME FOR ANY OTHER
INFORMATION, I CAN BE REACHED DAYTIMES

A.T. [REDACTED]

THANK YOU
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**