



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: NOV 5 10:56 AM '03
Repository:

Reference No.
10040104

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: LAKE CITY State: SD Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized agent, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 10/25/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G2WP12K8XF244291
Make: PONTIAC Model: GRAND PRIX Model Year: 1999
Date Purchased: 2002 Dealer's Name and Telephone Number: Brooks Motor 605 698 7215
Original Owner: Dealer's City: Aberdeen Sd State: SD Zip Code: 57212
Engine: No. Cylinders: 6 Fuel Type: [Redacted]
Transmission Type: Antilock Brakes Powertrain: [Redacted]
 Cruise Control Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 10-28-2003
Failure Mileage: 66,246
Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

INTAKE MANIFOLD WAS REPLACED A YEAR AGO. IT CAUSED DAMAGE TO THE ENGINE. ONE YEAR AGO, THE ENGINE WAS REPLACED BECAUSE OF SMOKING AND SPALLING. *AK

The engine was not replaced but we are told now that because of the failed plenum part # 17113136, the rod bearings are now failed. Multiple GM dealers have agreed the failed plenum was the cause.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The vehicle was looked at by Brooks Motor on 5-27-02. Vehicle heat gauge was a few degrees warmer than usual. They said nothing wrong and ok to drive. On 5-28-02 heat gauge overheated. Car shut off immediately. (Repair bill enclosed) Car began making noises upon April 03. GM dealer in Fargo N.D. said it was because of failed aluminum part # 17113136. Entire engine now needs replacing. I called Brooks motor and asked them if they checked the drive shaft and rod bearings, they said, "You didn't tell us that." GM, Fargo, N.D., Aberdeen, S.D., private mechanics have had to repair engines in this model car up to and over 50 per year. One daughter's life was at stake when car broke down on Interstate 29 twice. Car has not been driven since April 03. Owing on car loan to bank \$13,000.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

911

S SD 5r1 17:35 10/16



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**