



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100083

Date Received: 2003 NOV -5 AM 10:58  
16-SEP-2003  
Repository   
Reference No. 10040071

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: RUSSELLVILLE State: AR Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: Same

E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO *PLEASE DO.*  
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 10/10/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **1GNNT13W1W2102202**  
Make: CHEVROLET Model: BLAZER Model Year: 1996  
Date Purchased: 01-SEP-02 Dealer's Name and Telephone Number: [Redacted] Engine No. Cylinders: 6 Fuel Type: Gas  
Original Owner:  Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]  
Transmission Type: AUTOMATIC  Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR  
 Cruise Control Multiple Failure: 1 *Yes*

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): Multiple Failure Mileage: 62,000 Failure Speed: N/A  
Identical symptoms to wiper board (puls) recall in our 1995 C1500 Pickup

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example: P215/65R15): [Redacted]  
DOT No. (Example: DOTM4LSABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

*(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)*

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER CALLED COMPLAINING ABOUT HAVING PROBLEMS WITH WINDSHIELD WIPER MOTOR. WINDSHIELD WIPERS WILL STOP WORKING INTERMITTENTLY. DEALER WAS CONTACTED, AND STATED THAT VEHICLE WAS NOT ON RECALL, AND COULD NOT DO ANYTHING FOR IT UNLESS CONSUMER WOULD PAY FOR IT. \*AK

*Contacted GM customer service who said they would not repair because similar pulse boards were on recall & that some how prevented them from fixing this one. Obviously the exact opposite attitude they should take for a safety issue. I can see they care little about customer safety.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.