



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4288) **OCT 21 AM 10:49**
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received: 16-SEP-2003
Repository:
Reference No.: 10040044

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: EL CENTRO State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: _____ Date: 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FAFP52U7WG257455
Make: FORD Model: TAURUS Model Year: 1998
Date Purchased: Sept 28-98 Dealer's Name and Telephone Number: Robertson Ford
Original Owner: [Redacted] Dealer's City: Calexico State: CA Zip Code: 92231 Engine: No. Cylinders: 6 Fuel Type: GAS
Transmission Type: Auto. Antilock Brakes Cruise Control Powertrain: _____
Vehicle Component Code: 191000 TIRES:TREAD/BELT
Multiple Failure: 1 - 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 08-SEP-2003 Failure Mileage: _____ Failure Speed: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: GENERAL Tire Model (Name or Number): RADIAL TIRE Tire Size (Example P215/65R15): P205/65R15
DOT No. (Example: DOTM19ABC036): A3UR442238 Original Equipment Prior Repair Failure Location: PASSENGER SIDE REAR LEFT
Tire Component Code: 191000 TIRES:TREAD/BELT The Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING RIGHT REAR TIRE TREAD SEPARATED. *AK LEFT REAR BLOWOUT 23821 Mile
9-7-01 Bump on sidewalk 26287 miles 5-0-01
9-2-03 Tread came off 37472 mile
Replace two tires damage to bumper & plastic
No/d estimate damage 4000
All tires blew at Excess Speed in 65 mph TR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 - Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

VEHICLE OWNER'S QUESTIONNAIRE



DOT AUTO SAFETY HOTLINE

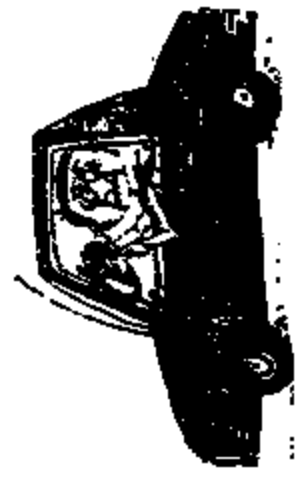
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DO
1-888-327-4238

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.gov>



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NECESSARY
IF MAILED
IN THE
UNITED STATES



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NHTSA-216
400 7th Street, SW
Washington, DC 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Order No. 888
First Class Permits Line 5300

ATTACH ADDITIONAL SHEETS IF NECESSARY

I have All Tires!



Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**