



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

2003 OCT 27 AM 10:25

FOR AGENCY USE ONLY 1347

Date Received

Repository ☐

Reference No.
10039052

OWNER INFORMATION (Type or Print)

Name

Address

City SOUTHBRIDGE

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide copies of this report to the manufacturer of your vehicle?
In the absence of an authorized signature or address to the vehicle manufacturer.
Signature of Owner ☒ YES ☐ NO
Date 09/29/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3B7HF1224WM291000

Make
DODGE

Model
RAM 1500

Model Year
1998

Date Purchased
11/06

Dealer's Name and Telephone Number

Gomes Total Chrysler

Engine:
No. Cylinders

Fuel Type:

Original Owner
☐

Dealer's City

Wetmore

State

CT

Zip Code

06866

8

Gas

Transmission Type

Auto

☒ Antilock Brakes

☐ Cruise Control

Powertrain

4x4

Vehicle Component Code

103400 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LIN

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

9/9/03

Failure Mileage

63000

Failure Speed

Transmission Linkage

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: D0THALDABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident, failure(s), condition, and injury(s).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE AUTO TRANSMISSION LINKAGE THAT CONNECTS TO THE FRAME BOLT SHEERED OFF. WHEN THIS OCCURED THE VEHICLE REMAINED IN THE GEAR IT WAS IN AT THE TIME OF THE FAILURE. THE CAUSE OF THE FAILURE IS UNDETERMINED. *PH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Transmission Linkage is bolted to the frame with two bolts. The heads of the bolts have sheared off leaving the studs still in the frame and causing the linkage bracket to fall off the truck frame disabling the transmission from being shifted. However the gear selector in the truck on the column can still move. A driver may think the truck is in park but the transmission may still be in gear and the truck will move if still running. I believe the bolts were over-torqued at the factory since the transmission has never been worked on.

9/29/03

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of Transportation

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

25 = 11.75
270 = 140
4F 18.65

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free 41

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov/questionnaire>