



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 OCT -1 PM 10:42
10-SEP-2003

Repository ☐

Reference No.
10039702

OWNER INFORMATION (Type or Print)

Name

Address

City LANCASTER

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2G1WF52E639242860

Make
CHEVROLET

Model
IMPALA

Model Year
2003

Date Purchased
4/03

Dealer's Name and Telephone Number

AW Golden

Engine:
No: Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
Reading

State
PA

Zip Code
19601

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

141000 AIR BAGS FRONTAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
9/7/03

Failure Mileage
3600

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM41SABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

BOTH FRONTAL AIR BAGS DEPLOYED PREMATURELY WHILE DRIVING AT 50 MPH. VEHICLE WASN'T IN AN ACCIDENT AND DIDN'T IMPACT AN OBJECT. *AK

In 8/03, while PARKING, the front bumper slid under a trailer hitch located on the vehicle in front of my car. There was a paint scratch. Air bags did NOT deploy at this time. They deployed a month later while driving down a highway. The dealer told us that the computer chip displayed "front end collision" and we were forced to go through our auto insurance to have repairs done. Car will never be trusted again and this will occur again because above is not a collision. (over)→

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I seriously doubt a light tap on the bumper could have caused the deployment 4-month later. There has to be a malfunction of some sort, faulty wiring or whatever. There is no other explanation. There were two other passengers in the car at the time and they will verify this. When we leased the car, we took the extended warranty which is worthless since General Motors says deployment of air bags while driving w/o a collision is impossible BUT it happened!!! AND we're stuck with a car that is unsafe to drive. The next time it occurs, AND THERE WILL BE A NEXT TIME, perhaps it will cause a serious accident causing injury/death. Maybe then GM will admit to a malfunction of sorts.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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TO REPORT VEHICLE SAFETY DEFECTS
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ON

DASH2DOT

and toll free at

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