



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2003 OCT

FOR AGENCY USE ONLY 335

Date Received

10-SEP-2003

Repository ☐

Reference No.
10039701

OWNER INFORMATION (Type or Print)

Name

Address

City

LITTLETON

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located on bottom of windshield on driver's side

1E05F362742306423

Make

FLEETWOOD

Model

PROWLER

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

K+CRV - GOLDEN CO 303-271-0706

Engine:

No. Cylinders

Fuel Type:

N/A

Original Owner

☒

Dealer's City

GOLDEN CO 80401

State

CO

Zip Code

80401

N/A

Transmission Type

☐ Antilock Brakes

Powertrain

N/A

☐ Cruise Control

N/A

Vehicle Component Code

211000 TRAILER HITCHES: FIFTH WHEEL ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

1,272 mi

Failure Speed

30 MPH

PARTS OF AXLE ASSEMBLY WAS NOT ALIGNED AT FACTORY CHECK + SAME ROAD AS DAMAGE WAS MADE NOT TURNING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING RIGHT REAR WHEEL BROKE OFF FROM THE AXLE, DAMAGING RIGHT REAR SIDE OF THE 5TH WHEEL, AND ALMOST CAUSING AN ACCIDENT. *AK

THIS ACCIDENT SHOULD NOT HAVE HAPPENED. AS A RESULT OF THE NEGLIGENCE OF THE MANUFACTURER'S AND K+CRV DEALER FOR FLEETWOOD. I FEEL IT WAS A PURE NEGLIGENCE OF THE MANUFACTURER FLEETWOOD & K+CRV DEALER DID NOT CHECK THE TRAILER AND INSPECT IT AS REQUIRED. EVERY TRAILER RV OR WHAT EVER SHOULD BE INSPECTED ALL OVER.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

BEFORE IT IS DELIVERED TO THE CUSTOMER. THAT SHOULD BE A NUMBER ONE SAFETY FOR ANY DEFECTS ON THING MAKING IF THEY WOULD HAVE INSPECTED THE TRAILER THEY WOULD HAVE FOUND PARTS MISSING - TORQUE OF LUG NUTS. THANK YOU.

SVEN

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We purchased the 2004 Lincoln in April 2003. We had only had it on the road twice. We went from Denver to Bolton, Tenn. stayed 3 months and we were on our way back to Denver when the wheel came off due to a suspension failure. We saw the suspension. The suspension & steering should feel this way (due to the suspension at both F & R wheels & K & R V the dealer). (Detail) It was in the dealer and explained what happened and they agreed with us as well as Fordson that this should have never happened. Fordson advised us that the owner's manual contained important information that the wheel suspension torque, important. Fordson was supposed to send out the letter that advised the wheel suspension torque to

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov

We purchased the 2004
Prowler in April 2003.
We had only had it
on the road twice.
We went from Denver
to Betton Texas, stayed
3 months & was on our
way back to Denver
when the wheel came off
due to improper torque.
The lug nuts & studs
broke off. We feel this
was due to the negligence
of Fleetwood & K & C RV.
We took it back to the
dealer and explained

what happened and they
agreed with us as well
as Fleetwood that this
should have never happened.
Fleetwood advised us
that ~~the~~ the owners manual
contained incorrect
information that related
to wheel lug nut torque.
Fleetwood was suppose
to send out a letter
that revised the wheel
lug nut torque to
owners manual ~~and~~
supplement. We did not
receive the letter. We
talked to ^{miss} J.C. Young a
representative at Fleetwood
she informed us they had

had problems with other
2004 Prowlers like ours.

We were under a great
deal of stress on the
long road back to
Denver. Afraid another
wheel might come off.
We feel this ~~is~~ product
is very unsafe & should
not be on the road.

At this time we are
in the process of returning
the product to Fleetwood
& K&C RV. These
companies are not
cooperating with us.

Thank You

