



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

Repository ☐

2003 OCT - 1 PM 10:43
10-SEP-2003

Reference No.
10039679

OWNER INFORMATION (Type or Print)

Name

Address

City

SEDOO WOOLLEY

State WA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Signature of Owner

Date 9/23/03

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side
1B4BS28Z11F549763

Make
DODGE

Model
DURANGO

Model Year
2001

Date Purchased
2-03

Dealer's Name and Telephone Number (360)
Bellingham Chrysler Center 734-8810

Engine:
No. Cylinders
8

Fuel Type:
GAS

Original Owner
☐

Dealer's City
Bellingham

State
WA

Zip Code
98226

Transmission Type
Auto

☒ Anti-lock Brakes
☒ Cruise Control

Powertrain
AWD

Vehicle Component Code
140000 AIR BAGS

Multiple Failure:

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)
9-5-03

Failure Mileage
40000

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☒ Yes ☐ No

☐ Yes ☒ No

☒

☒

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER LOST CONTROL OF VEHICLE AT 35 MPH AND WAS INVOLVED IN A FRONT END COLLISION. UPON IMPACT, NONE OF THE AIRBAGS DEPLOYED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

