



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT 2003 OCT 21

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

AM 11:03
09-SEP-2003

Repository ☐

Reference No.

10038557

OWNER INFORMATION (Type or Print)

Name

Address

City

SUTHERLIN

State OR

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3B7KF237X16763164

Make

DODGE

Model

RAM 4x4

Model Year

2001

Date Purchased

7/8/01

Dealer's Name and Telephone Number

KENDALL AUTO CNT. 541-942-5337

Engine

No. Cylinders

Fuel Type:

DIESEL

Original Owner

1

Dealer's City

COTTAGE GROVE

State

OR

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

090000 FUEL SYSTEM, OTHER

Multiple Failure: 1

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s)

09-SEP-2003

Failure Mileage

60502

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

ENGINE CHECK LIGHT APPEARED ON THE DASHBOARD. DEALER'S ANALYSIS

WAS THAT FUEL TRANSFER PUMP MALFUNCTIONED, CAUSING THE VEHICLE TO SHUT DOWN AND HESITATE BECAUSE FUEL WAS INCORRECTLY TRANSFERRING INTO FUEL PUMP. *AK

PART HAS BEEN A RECALL ITEM.

THIS VEHICLE IS APPROX. 100000 VEHICLES AWAY FROM RECALL. MANUFACTURE WOULD NOT INCLUDE THIS VEHICLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Fuel Delivery and Air Induction: All Technical Service Bulletins

A. Inspect Engine Serial Number

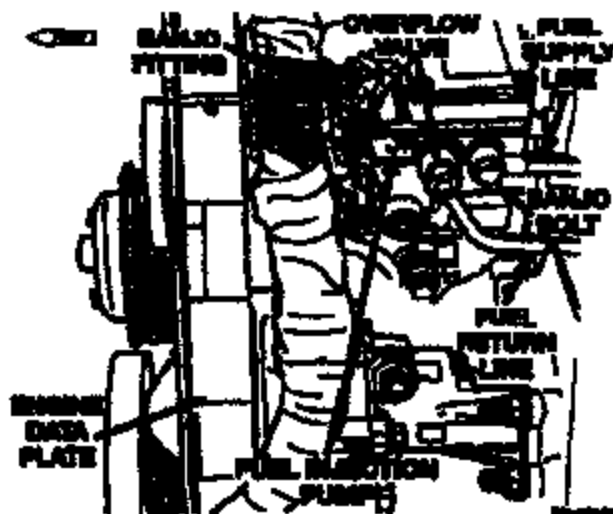


Figure 1

1. Open the hood and locate the engine data plate located on the left (driver's) side of the engine timing gear cover (Figure 1).
 - ^ If the engine serial number is 56662576 through 56671920, the diesel fuel transfer pump must be replaced. Continue with Section B - Replace Diesel Fuel Transfer Pump.
 - ^ If the engine serial number is LESS than 56662576 OR GREATER than 56671920, no further action is required. Return the vehicle to the customer.

56809301

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**