



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received: 2003 NOV 19
09-SEP-2003

Repository
Reference No.
10038549

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PHILADELPHIA State: PA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 10/27/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KNDJC733535153801**
Make: KIA Model: KIA EX Model Year: 2003
Date Purchased: 7-18-03 Dealer's Name and Telephone Number: VALUE KIA 215-937-4205
Engine: No. Cylinders: Fuel Type:
Original Owner: Dealer's City: Phila State: PA Zip Code: 19183
Transmission Type: Antilock Brakes: Powertrain: Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING-ENGINE
 Cruise Control Multiple Failure: 1 **(4)**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): Failure Mileage: 800 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: 6DTMA19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Cause(s), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING ENGINE LIGHT ILLUMINATED, AND THE BRAKE PEDAL WENT TO THE FLOOR. TOOK VEHICLE TO DEALER, DEALER STATED THAT ENGINE COILS BURNED OUT. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Engine problems a Ring Leaking Gas in to SUV vents
Air vents they told me it was not Gas After Bringing
the SUV to The Shop several times Service Manager
and The shop Repair man said it is not Gas After
The weekend Monday morning I drop the SUV off told them
to fix the problem I do not want a Rental car Just fix my
Truck me and my daughter of 5 yrs Got sick and manager
said I've had worse Colds than that and I left this SUV
has more engine problems then I bargain for And I've been days
at work

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NYS-216
400 7th Street, SW
Washington, DC 20590



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Administration
<http://www.safercar.gov/hotline>

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1-888-327-4236

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE


**VEHICLE
OWNER'S**