



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2003 OCT 12

FOR AGENCY USE ONLY 100184

Date Received: 12 09 SEP 2003
Repository:
Reference No.: 10039548

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: REDDING State: CA Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 10/2/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side:
PLEASE PROVIDE: 1FTNXZ0F2YEA52049
Make: FORD Model: F250 Model Year: 2000
Date Purchased: 10/1999 Dealer's Name and Telephone Number: CROWN MOTORS
Engine: No. Cylinders: 8 Fuel Type: Diesel
Original Owner: Dealer's City: Redding State: CA Zip Code: 96001
Transmission Type: Antilock Brakes Powertrain: [REDACTED] Vehicle Component Code: 191000 TIRES:TREAD/BELT
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-SEP-2003 Failure Mileage: 44000 Failure Speed: 75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: FIRESTONE Tire Model (Name or Number): STEELTEX RADIAL TIRE Tire Size (Example P215/65R15): R4511L7265/75R16
DOT No. (Example: DOTM15ABC036): BXWBRAS2603 Original Equipment Prior Repair Failure Location: DRIVER SIDE FRONT / Rear passenger side
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe it and the incident, failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (i.e., parts repaired or replaced (and if old part is available)).

WHILE DRIVING AT 75 MPH T CONSUMER FELT STEERING WHEEL VIBRATING. VEHICLE WAS SLOWED DOWN, AND CONSUMER CONTINUED WITH THE TRIP. CONSUMER STOPPED AT A FIRESTONE DEALERSHIP TO FIND THAT TWO OF THE TIRES, FRONT DRIVER'S SIDE AND REAR PASSENGER'S SIDE WERE ABOUT TO SEPARATE. TIRES WERE REPLACED FREE OF CHARGE, AND SPARE TIRE WAS PUT ON VEHICLE. ONE TIRE WAS BOUGHT TO REPLACE THE SPARE TIRE. MANUFACTURER WAS NOTIFIED, AND CONSUMER WAS TOLD THAT THOSE TIRES WERE NOT ON RECALL.*AK

have all four tires same size on ground. The spare is from the original set, I felt they should have all been replaced.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.