



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received
2003 OCT 01 PM 10:38

Repository
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City PLANT CITY State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES + NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
4A3AC84H43E046381 Make MITSUBISHI Model ECLIPSE Model Year 2003
Date Purchased _____ Dealer's Name and Telephone Number _____ Engine: _____ Fuel Type: _____
Original Owner Dealer's City _____ State _____ Zip Code _____
Transmission Type Antilock Brakes Powertrain _____ Vehicle Component Code 132000 VISIBILITY:GLASS, SIDE/REAR
 Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-SEP-2003 Failure Mileage _____ Failure Speed 3

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM15ABC036) Original Equipment After Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation Systems _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and interval.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Condition(s), and Injury (ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING ABOUT 3 MPH AND MAKING A TURN ONTO A SIDE STREET AND WITHOUT WARNING DRIVER HIT A CURB, CAUSING A DENT ON THE LEFT SIDE OF THE VEHICLE. DEALERSHIP HAD THE CAR IN FOR REPAIRS WITHOUT PHYSICAL CONTACT. ALSO, REAR WINDOW BLEW OUT INSIDE OUT, SHATTERING THE OUTSIDE OF THE VEHICLE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect, if the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Please!

HELP ME!

PLEASE!!

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While sitting in an enclosed body shop, REAR hatchback window "exploded" spontaneously. I called Mitsubishi and they sent a (inspector?) to look at vehicle. He said where I hit the curb (approx 2-3 mph), "twisted" (twisted) the entire vehicle, therefore it was part of my "reder bend" I had a "experts" in window repair (neither of whom I know), look at the forencis of the car's glass and both felt it was caused by factory defect. Letters to two "experts" wrote can be furnished if requested. The factory rep stated that the window of the car was a "important" part of the structural integrity of this vehicle after I explained to him that if this was true, that if the window can blow by hitting a curb @ 2-3 mph, what would happen if I hit a pothole on the interstate at 70 mph? He stated the "potholes in the roads" "concerned" him. That statement is OUTRAGEOUS! The superchery of Mitsubishi is disgraceful!

ATTACH ADDITIONAL SHEETS IF NECESSARY

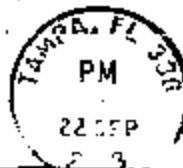
They have been invited by the US government to cover up before, are they doing this again?

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

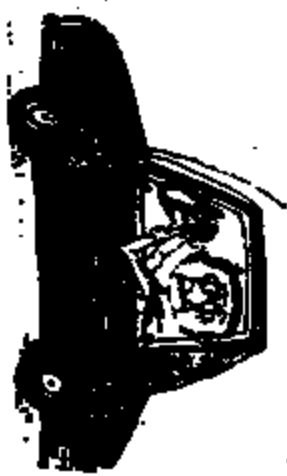


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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
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Washington, DC 20590



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www.nhtsa.gov



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