



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2003 OCT 12 PM 2:26
08-SEP-2003
Repository
Reference No. 10038368

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: CHARLOTTE State: NC Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: Same
E-mail Address: [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
To the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 9/12/03

VEHICLE INFORMATION

17 digit VIN is Identification Number located at bottom of windshield on driver's side: IFTYR10U42TA28323
Make: FORD Model: RANGER Model Year: 2002
Date Purchased: 01-31-02 Dealer's Name and Telephone Number: Fort Mill Ford 803-547-5454
Original Owner: YES Dealer's City: Fort Mill State: S.C. Zip Code: 29716 Engine: 6 Fuel Type: GAS
Transmission Type: Auto Lock Brakes: Antilock Brakes Powertrain: [Redacted]
 Cruise Control Vehicle Component Code: 061000 ENGINE AND ENGINE COOLING;ENGINE
Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 04-SEP-2003 Failure Mileage: 13,000 Failure Speed: Any

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM4L3ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition, and injury(ies).)

Crash: Yes No Plus: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING ENGINE PRODUCES A KNOCKING SOUND. *AK
Engine Spark

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Federal Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My FORD Ranger DOES NOT RUN PROPERLY ON
The RECOMMENDED 87 Octane Fuel. The motor has
A SPARK-KNOCK that I find UNACCEPTABLE FOR
A NEW Vehicle.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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QUESTIONNAIRE**

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ON

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and dial toll free at

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(DASH) 2 DOT



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