



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/Hotline

FOR AGENCY USE ONLY 100145

Date Received

PH 2:00

05-SEP-2003

Repository ☐

Reference No.
10038304

OWNER INFORMATION (Type or Print)

Name

Address

City

WEIMAR

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1/

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

VIN # 3FCMF53S2XJA04263

Make

FLEET WOOD

BOUNDER

Model

32 H

Model Year

1999

Date Purchased

3/31/2003

Dealer's Name and Telephone Number

HOLIDAY WORLD OF HOUSTON

Engine:

No. Cylinders

V-10

Fuel Type:

GAS

Original Owner

Dealer's City

KATY

State

TX

Zip Code

77494

Transmission Type

☐ Antilock Brakes

☒ Cruise Control

Powertrain

F-53 CHASSIS

Vehicle Component Code

106000 POWER TRAIN:AXLE ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

08-08-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), equipment, condition, and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

La, parts repaired or replaced (and if old part is available).

REAR AXLE IS OVER LOADED, CAUSING PREMATURE WEAR OF AXLE. *AK

SEE ATTACHED WEIGHT TICKETS AND CORRESPONDENCE I HAVE HAD WITH FLEETWOOD.

I PURCHASED THIS MOTORHOME ON MARCH 31, 2003. I LEFT TEXAS ON APRIL 1, 2003 SO DID NOT NOTICE THE PROBLEM UNTIL I GOT BACK A MONTH LATER. I DID NOT TAKE THE MOTORHOME ON THE TRIP.

WHEN REVIEWING THE WEIGHT TICKETS, I DON'T THINK (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THERE IS ANY WAY TO LOAD THIS MOTORHOME WITHOUT EXCEEDING THE 11,000 LB. REAR AXLE RATING.
THIS MOTORHOME HAS AN 190" ± 1/2" WHEEL BASE AND THERE IS 156" HANGING PAST THE REAR AXLE.
YOU HAD A RECALL: NHTSA CAMPAIGN ID. NUMBER 99V013000. FLEETWOOD SAYS MY MOTORHOME WAS NOT PART OF THIS RECALL, BUT YOU CAN SEE I HAVE THE SAME PROBLEMS.
FLEETWOOD WANTS TO MOVE THE WATER TANK FROM THE REAR TO THE FRONT, BUT I DON'T THINK THIS WILL SOLVE THE PROBLEM OF OVERLOADING THE REAR AXLE.
BECAUSE OF THE LARGE OVERHANG ANY WEIGHT ON THE BACK END ALSO TRANSFERS WEIGHT FROM THE FRONT END (SEE WEIGHT TICKET #40879068)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
Information: 1-800-424-9393

July 30, 2003

Fleetwood Enterprises, Inc.
Motor Home Division
P.O. Box 7638
Riverside, Ca. 92513-7638

Re: 1999 Bounder, 32H Serial #737HX7151434
Chassis VIN #3FCMF53S2XJA04263

Dear Sir or Madam:

On March 31, 2003 I purchased the pre-owned Bounder referenced above from Holiday World of Houston. It had 39547 miles on the speed-odometer. I traded in my 27 ft. Itasca Sunrise so as to have the extra room.

Before purchasing the Bounder, they let me test drive it about 5 miles and it performed ok. At this time I did not notice that there is 13 feet hanging past the rear axle. The Bounder at this time had about 10 gallons of gas in the tank and maybe 20 gallons of water, just to show that the water pump worked.

When I filled the Bounder with fuel, water and a few of my belongings, the handling performance changed drastically. It did not only handle improperly, but it took about 4 inches of blocking under the rear tires to get it level.

I have since changed all four shock-absorbers and have put 2 new tires on the front, hoping this would improve the handling.

On July 25, 2003, I took the Bounder to Stanley Spring & Suspension in San Antonio Texas to see if there was anything that could be done to the suspension. After inspecting the Bounder, I was told (by Tony) that the problem was very severe. After taking some measurements, it showed it to be 1 inch lower on the right side in the front and 5 inches lower right behind the rear axle on both sides. He said that it would take 1 more leaf spring on the right front and 2 more leaf springs under both sides at the rear axle to correct this problem. He said he would not do this for safety reasons.

Fleetwood Enterprises, Inc

July 30, 2003

Page 2

He also said the ride would be too rough to tolerate. He said if something wasn't done, there was a good chance that the rear spring would break and could cause an accident because of being overstressed.

After talking to Holiday World of Houston they suggested I have the Bounder weighed. I drove to a certified scale and had it weighed. Attached is ticket #40878033. The gross weight of 17,660 lbs. was within the GVWR 18,000 lbs. that is shown on the specifications. What was alarming, as the ticket shows is that the rear axle is overloaded by 2140 lbs.

On July 29, 2003 I completely unloaded the Bounder, dumped the holding tanks and the water tank following Fleetwood Specifications to arrive at the UVW. Attached is ticket #40879065. The gross weight was 15460 lbs. The ticket shows that it is 88 lbs. over the 15372 lb. UVW specification. I think this is due to the fact that I had about 15 gallons of propane in the tank. Here again at 10,920 lbs. the rear axle is within 80 lbs. of the GAWR of 11,000 lbs. according to Fleetwood and Ford Motor Company specifications. This allows for no water or anything in the rear compartments.

I then filled the water tank. Attached is ticket #40879068. The gross weight was 16,200 lbs. It shows that when adding 740 lbs of water, the weight shifted 520 lbs. from the front axle and transferred it to the rear axle. This in effect put the rear axle 1180 lbs. over the Fleetwood and Ford Motor Co. specifications. At this there is still no room for anything in the rear compartments.

I am deeply concerned because I think there is definitely a safety issue here. I think that there is too much overhang on the rear axle. I have driven the Bounder less than 1000 miles. I do not feel safe driving this vehicle down the highway until something can be done to remedy this situation. I don't think there is any possible way to distribute the weight of 7000 lbs. on the front axle and 11,000 lbs. on the rear axle as per the specifications.

Fleetwood Enterprises, Inc.

July 30, 2003

page 3

I would appreciate a reply from someone within 10 days from the date of this letter.

Sincerely:

[REDACTED]
Columbus, Texas

Ph. [REDACTED]

enc. copies of weight tickets

cc: Fleetwood Motor Home Service
1975 Third Street
Riverside, California 92507

[REDACTED]

From: [REDACTED]
To: <mhservice@fleetwood.com>
Sent: Tuesday, August 06, 2003 5:30 PM
Attach: Bounder#1.doc
Subject: 1988 Bounder, 32H Serial #737HX7161434

Fleetwood Customer Relations-Motor Home Group
P.O. Box 59933
Riverside, CA 92517

Dear Sir or Madam:

Attached is a copy of a letter that I sent to :
Fleetwood Enterprises, Inc.
Motor Home Division
P.O. Box 7638
Riverside, CA. 92513

I sent this letter on July 30, 2003. By checking the USPS web site they received it on August 1, 2003. I also sent a copy to the Fleetwood Motor Home Service, but was informed that the address I used was no longer a good address.

I talked to a gentlemen named Donavon in customer relations today and he said to forward a copy to you.

If you need a copy of the weight tickets that are mentioned in the previous letter, please let me know and I can put them in the mail to you.

Thank you in advance for your quick response.

[REDACTED]
Columbus, Texas [REDACTED]
Ph: [REDACTED]

10/8/2003

August 13, 2003

Mr. Dave Garcia
Fleetwood Service
2350 Fleetwood Drive
Riverside CA. 92509

Re: 1999 Bounder, 32H Serial #737HX7151434
Chassis VIN #3FCMF53S2XJA04263

Dear Mr. Garcia.

Attached are duplicate copies of weight tickets #40878933 (dated 7/25/2003), #40879065 (dated 7/29/2003) and ticket #40879068 (dated 7/29/2003).

As you can see from these ticket weights there is no way that this motor home can be loaded with water or anything without exceeding the rear axle gross rating of 11,000 lbs. specified by Fleetwood and Ford Motor Company.

According to Fleetwood and Ford Motor Company specifications, the gross vehicle weight should not exceed 18,000 lbs. Of this weight 40% should be distributed on the front axle and 60% on the rear axle. The UVW of this motor home has 29% on the front axle and 71% on the rear axle. By just adding the tank of water this ration changes to 25% on the front axle and 75% on the rear axle. This makes for a very unstable and unsafe vehicle.

As per our phone conversation at 5:00 p.m. (Central Time), on 8/13/2003 and by looking at ticket #40879065 the UVW weight is within 80 lbs. of the rear axle gross rating of 11,000 lbs. specified by Fleetwood and Ford Motor Company. This allows for no water, personal belongings, passengers or a tow vehicle.

It is my thinking that since there is approximately 13 feet hanging past the rear axle, any weight that is added in this area only tends to transfer weight from the front axle to the rear thus exceeding the gross rear axle rating.

Fleetwood Service
August 13, 2003
Page 2

In our phone conversation you said that the rear axle was within specification. If this is so, then where do I put my water, or am I only allowed to put 9.5 gallons of water in the tank? It also means that I have three compartments that are useless.

I am also sending a photocopy of Loading Tips taken from my 1999 Bounder Owner's Manual. Notice especially what can happen if the weight ratings are exceeded.

I am sending this letter and attachments on overnight mail. I expect a reply by mail and by phone not later than 8/21/2003.

Sincerely:

[REDACTED]
Columbus, Texas
Ph: [REDACTED]

enc. duplicate copies of weight tickets
Loading Tips from 1999 Bounder Owner's Manual

cc: Fleetwood Enterprises, Inc
Motor Home Division
P.O. Box 7638
Riverside, CA. 92513-7638



Fleetwood Owner Relations • P.O. Box 59933 • Riverside, CA 92517
(800) 322-8216 • (800) 294-1642 Fax • www.fleetwoodrv.com

August 14, 2003

[REDACTED]
Columbus, TX [REDACTED]

Ref: 737HX7151434, 1999 Bounder

Dear [REDACTED]:

We are writing in response to your recent correspondence regarding the concern you are having with the chassis rear suspension system of your 1999 Bounder motor home.

It is our understanding that you are the second owner and that the vehicle had 39,000 miles on the odometer when you made the purchase.

We have thoroughly reviewed the history of your motor home and we were not able to locate any documentation that the sagging rear spring concern occurred during the (1) one year warranty period, which expired on September 4, 1999.

We have compared the weight statements that you submitted to our specifications and they are very close. Our weight numbers are reliable. We can only speculate that the previous owner at some point overloaded the motor home thus resulting on the weakening of the rear springs.

Based on the fact that the concerns were not documented or reported during the basic warranty period, Fleetwood will not be able to participate with the repair or replacement of the rear chassis leaf springs.

While we realize this may not be the answer you had anticipated, we are pleased to have you as the owner of a Fleetwood recreational vehicle. If you require further assistance, or need assistance in locating an authorized dealer, please do not hesitate to contact our toll-free number: (800) 322 - 3216.

Sincerely,

Dave Garcia

Customer Service Representative



Fleetwood Owner Relations • P.O. Box 59933 • Riverside, CA 92517
(800) 322-8216 • (800) 394-1642 Fax • www.fleetwoodrv.com

August 26, 2003

[REDACTED]
Columbus, TX [REDACTED]

Ref: 737HX7151434, 1999 Bounder

Dear [REDACTED]:

We are writing in response to your recent correspondence dated August 13, 2003 concerning your 1999 Bounder motor.

After further review of your correspondence, Fleetwood will offer to relocate the fresh water tank from the rear of your motor home to the front drivers area. In doing so, the weight will be more evenly distributed. Please keep in mind that this procedure will be done at no charge to you. However, it will be your responsibility to deliver your motor home to our Decatur, IN service center. No other offer will be extended to you regarding this matter.

Please contact us within (60) days from the date noted on this letter with your decision. If we do not hear from you during that time frame we will consider this issue closed. If you have any questions in the interim, please call us at 1-800-322-8216.

Sincerely,

Dave Garcia

Customer Service Representative

September 13, 2003

Mr. Edward B. Caudill:
President and Chief Executive Officer
Corporate Headquarters:
Fleetwood Enterprises, Inc.
3125 Meyers Street
Riverside, CA. 92503

Re: 1999 Bouncer, 32H Serial #737HX7151434
Chassis VIN #3FCMF53S2XJA04263

Dear Mr. Caudill:

I purchased the pre-owned Bouncer referenced above on March 31, 2003. After putting in our belongings and filling the gas and water tank I realized that I had some kind of problem, because the handling ability changed drastically from when we drove it empty before purchase of same. You will find enclosed copies of our correspondence and documents regarding this problem.

I decided to have the motor home weighed and am inclosing the three weight tickets. The first ticket #40878933 was with the motor home loaded and the tanks full of fuel and water. We live in our motor home full time, thus explaining the gross weight of 17,660 lbs., but still within the 18,000 lbs. GVWR. You will note that there is only 4520 lbs. of this weight on the front axle and 13,140 lbs. on the rear axle. This overloads the 11,000 lb. rear axle. Of the 18,000 lbs. GVWR, the specifications indicate that Ford manufactured this F-53 chassis with a 7,000 lb. front axle and a 11,000 rear axle.

The second weight ticket #40879065 was with the motor home empty. This ticket shows a gross weight of 15,460 lbs. which is slightly above the 15,372 lb. UVW specification and was due to about a half tank of propane. As you can see from the ticket that now there is 4540 lbs. on the front axle and 10920 lbs. on the rear axle. This is only 80 lbs. from overloading the 11,000 lb. rear axle. This allows for only about 10 gallons of water to be added in the tank and does not allow for personal belongings in the rear compartments or passengers before overloading the rear axle.

Mr. Edward B. Caudill
Fleetwood Enterprises, Inc.
September 13, 2003
Page 2

I filled the water tank with approximately 88 gallons of water and re-weighed the motor home. Ticket #40879068 shows a gross weight of 16,200 lbs. The front axle weight now shows 4020 lbs. and the rear axle load increased to 12,180 lbs., which is 1180 lbs. above the 11,000 lb. rated rear axle. As you can see by adding the 740 lbs. of water in the tank it not only added this weight on the rear axle, but it transferred 520 lbs. from the front axle to the rear.

I am inclosing a copy of a recall by the NHTSA on Fleetwood Bounder Motor Homes manufactured from February 1998 to June 1998. My 1999 Bounder was manufactured in August 1998, but you can see that I have exactly the same problem that this recall was all about. It is my understanding that on this recall your Fleetwood Dealers replaced the rear springs and the rear axle was replaced with a 13,500 lb. rated axle.

I am also inclosing correspondence from Dave Garcia in your Fleetwood Owner Relations Group. His offer was to relocate the fresh water tank to the front of the motor home at Fleetwoods expense, but me bearing the cost of getting the motor home to Decatur, IN. and any other expense while waiting for this work to be done. After reviewing the weight tickets, you can see that this alone will not solve the problem of overloading the rear axle.

I hope that I can receive the same customer satisfaction as is advertised on Fleetwood Enterprises web page, by you doing for me what Fleetwood did for the other owners of the recalled Bounders.

I would like a reply to my request within 10 days of the date of this letter.

Sincerely:

[REDACTED]
Columbus, Texas

Ph. [REDACTED]

E-Mail: [REDACTED]

Mr. Edward B. Caudill
Fleetwood Enterprises, Inc.
September 13, 2003
Page 3

enc. Copies of weight tickets
My letter of July 30, 2003
My e-mail of August 5, 2003
My letter of August 13, 2003
Dave Garcia letter of August 14, 2003
Dave Garcia letter of August 26, 2003
NHTSA CAMPAIGN ID Number: 99V013000

cc: Mr. Christopher J. Braun
Senior Vice President - RV Group
Corporate Headquarters:
Fleetwood Enterprises, Inc.
3125 Meyers Street
Riverside, CA. 92503



Fleetwood Owner Relations • P.O. Box 59933 • Riverside, CA 92517
(800) 322-8216 • (800) 294-1642 Fax • www.fleetwoodrv.com

September 25, 2003

[REDACTED]
Columbus, TX [REDACTED]

Ref: 737HX7151434, 1999 Bounder

Dear [REDACTED]:

We are writing in response to your recent conversation and letter regarding the concern you are having with your 1999 Bounder motor home. We appreciate the opportunity to assist you.

As we discussed on September 24, 2003, your motor home was not included in the recall that you provided us with a copy of. After reviewing your unit history and documentation with our engineering department, we have determined that the fresh water tank should be moved forward. Fleetwood needs to affect the change at either our Riverside, California or Decatur, Indiana Service Facility. The repair will take approximately 3 days, provided we have the correct tank in stock. We will not be able to determine which tank is needed until the motor home arrives at the Service Facility.

Per our telephone conversations and our previous correspondence, Fleetwood will relocate the fresh water tank at no cost to you. You will be responsible for transporting the motor home to the either service facility and making your own arrangements for lodging while we are working on the motor home. We will hold this offer open for 60 days from the date of this letter. If we have not heard from you in that time frame, we will consider this matter closed.

Fleetwood is committed to our customers, and you can count on us to inspect, evaluate and repair your motor home as necessary under your Fleetwood limited warranty.

Sincerely,

Rebecca Lucas

Executive Contact Administrator

40878933

TICKET NUMBER



**CERTIFIED
AUTOMATED
TRUCK
SCALE**

CAT SCALE COMPANY
P.O. BOX 880
WALCOTT, IA 52778
(563) 284-8283
www.cat-scale.com

THE CAT SCALE GUARANTEE
The CAT Scale Company guarantees that our scales will give an accurate weight. What makes us different from other scale companies is that we back up our guarantee with cash!

"WEIGH WHAT WE SAY OR WE PAY"

If you get an overweight fine from the state AFTER one of our CAT Scales showed a legal weight, we will immediately check our scale and we will:

- (1) Reimburse you for the cost of the overweight fine if our scale is wrong, OR
- (2) A representative of CAT Scale Company will appear in court WITH the driver as an expert witness if we believe our scale was correct.

IF YOU SHOULD GET AN OVERWEIGHT FINE, YOU SHOULD DO THE FOLLOWING TO GET THE PROBLEM RESOLVED:

- 1) Post bond and request a court date.
- 2) Call CAT Scale Company direct 24 hours a day at 1-877-CAT-SCALE (Toll Free).
- 3) IMMEDIATELY send a copy of the citation, CAT Scale Ticket, your name, company, address, and phone number to CAT Scale Company, Attn: Claims Dept.

The four weights shown below are separate weights. The GROSS WEIGHT is the CERTIFIED WEIGHT and was weighed on a full length platform scale.

DATE:

APPROXIMATE 15:43:18

TIME CAT 2553

SCALE HOUSTON, WEST

LOCATION: I 10 EXIT 232

BROOKSHIRE, TX

PUBLIC WEIGHMASTERS
CERTIFICATE OF
WEIGHT & MEASURE

STEER AXLE

DRIVE AXLE

TRAILER AXLE

* GROSS WEIGHT

**FULLY
LOADED**



This is to certify that the following merchandise was weighed, counted, or measured by a public weigher, and when properly signed shall be prime legal evidence of the accuracy of the weight shown as prescribed by law.

LIVESTOCK, PRODUCE, PROPERTY, COMMODITY, OR ARTICLE WEIGHED

COMPANY *Public Weighing*

TRACTOR #

TRAILER #

WEIGHMASTER OR
WEIGHER SIGNATURE

FULL WEIGHT
TICKET #
(IF REWEIGH)

DRIVER IN TRUCK UNLESS CHECKED HERE

CUSTOMER COPY

* CAT SCALE FORM TEXAS 07/02

40879065

TICKET NUMBER



CERTIFIED AUTOMATED TRUCK SCALE

CAT SCALE COMPANY
P.O. BOX 630
WALCOTT, IA 52773
(563) 284-6263
www.cat-scale.com

8671

DATE:

APPROXIMATE 13:40:12

TIME CAT 2553

SCALE HOUSTON WEST

LOCATION:

I 10 EXIT 732

BROOKSHIRE TX

PUBLIC WEIGHMASTERS
CERTIFICATE OF
WEIGHT & MEASURE



This is to certify that the following merchandise was weighed, counted, or measured by a public weigher, and when properly signed shall be prima facie evidence of the accuracy of the weight shown as prescribed by law.

LIVESTOCK, PRODUCE, PROPERTY, COMMODITY, OR ARTICLE WEIGHED

WEIGHT
COMPANY

TRUCK #

TRAILER #

50000
FEE \$100

WEIGHMASTER OR
WEIGHER SIGNATURE

SCALE WEIGH
TICKET #
(IF REWEIGH)

DRIVER IN TRUCK UNLESS CHECKED HERE: _____

© CAT SCALE® FORM TEXAS 07/02

CUSTOMER COPY

THE CAT SCALE GUARANTEE

The CAT Scale Company guarantees that our scales will give an accurate weight. What makes us different from other scale companies is that we back up our guarantee with cash.

"WEIGH WHAT WE SAY OR WE PAY"

If you get an overweight fine from the state AFTER one of our CAT Scales showed a legal weight, we will immediately check our scale and we will:

- (1) Reimburse you for the cost of the overweight fine if our scale is wrong. OR
- (2) A representative of CAT Scale Company will appear in court WITH the driver as an expert witness if we believe our scale was correct.

IF YOU SHOULD GET AN OVERWEIGHT FINE, YOU SHOULD DO THE FOLLOWING TO GET THE PROBLEM RESOLVED:

- 1) Post bond and request a court date.
- 2) Call CAT Scale Company direct 24 hours a day at 1-877-CAT-SCALE (Toll Free).
- 3) **IMMEDIATELY** send a copy of the citation, CAT Scale Ticket, your name, company, address, and phone number to CAT Scale Company Attn: Citation Dept.

*The four weights shown below are separate weights. The GROSS WEIGHT is the CERTIFIED WEIGHT and was weighed on a full length platform scale.

STEER AXLE

DRIVE AXLE

TRAILER AXLE

* GROSS WEIGHT

CAT SCALE
COLLECTOR
CARD
INSIDE!

EMPTY

40879068

TICKET NUMBER



CERTIFIED AUTOMATED TRUCK SCALE

CAT SCALE COMPANY
P.O. BOX 830
WALCOTT, IA 52773
(563) 284-8263
www.catscale.com

8674

DATE:

APPROXIMATE 14:05:48

TIME: CAT 2553

SCALE HOUSTON WEST

LOCATION: I 10 EXIT 732

BROOKSHIRE TX

PUBLIC WEIGHMASTERS
CERTIFICATE OF
WEIGHT & MEASURE



THE CAT SCALE GUARANTEE

The CAT Scale Company guarantees that our scales will give an accurate weight. What makes us different from other scale companies is that we back up our guarantee with cash.

"WEIGH WHAT WE SAY OR WE PAY"

If you get an overweight fine from the state AFTER one of our CAT Scales showed a legal weight, we will immediately check our scale and we will:

- (1) Reimburse you for the cost of the overweight fine if our scale is wrong, OR
- (2) A representative of CAT Scale Company will appear in court WITH the driver as an expert witness if we believe our scale was correct.

IF YOU SHOULD GET AN OVERWEIGHT FINE, YOU SHOULD DO THE FOLLOWING TO GET THE PROBLEM RESOLVED:

- 1) Post bond and request a court date.
- 2) Call CAT Scale Company direct 24 hours a day at 1-877-CAT-SCALE (Toll Free).
- 3) IMMEDIATELY send a copy of the citation, CAT Scale Ticket, your name, company, address, and phone number to CAT Scale Company Attn: Citation Dept.

*The four weights shown below are separate weights. The GROSS WEIGHT is the CERTIFIED WEIGHT and was weighed on a full length platform scale.

STEER AXLE

DRIVE AXLE

TRAILER AXLE

* GROSS WEIGHT

This is to certify that the following merchandise was weighed, counted, or measured by a public weigher, and when properly signed shall be prima facie evidence of the accuracy of the weight shown as prescribed by law.

LIVESTOCK, PRODUCE, PROPERTY, COMMODITY, OR ARTICLE WEIGHED

COMPANY

TRACTOR #

TRAILER #

FEE

1.00

WEIGHMASTER OR
WEIGHER SIGNATUREFULL WEIGHT
TICKET #
(IF REWEIGH)DRIVER IN TRUCK UNLESS CHECKED HERE: ☐

* CAT SCALE FORM TEXAS 07/02

CUSTOMER COPY

**NO DRIVER, PASSENGERS OR
BELONGINGS IN REAR CARGO TENTS**

CAT SCALE
COLLECTOR
CARD
INSIDE!

**FILED
WATER
TANK**

Office of Defects Investigation Recall Database

Call the Auto Safety Hotline toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

NHTSA CAMPAIGN ID Number: 99V013000
Component: SUSPENSION:SINGLE AXLE:REAR
Manufacturer: FLEETWOOD ENT., INC.
Potential Number of Units Affected: 95

Year: 1998
Make: FLEETWOOD
Model: BOUNDER
Manufactured From: FEB 1998 To: JUN 1998
Year of Recall: '99
Type of Report: Vehicle
Summary:

Vehicle Description: Class A motor homes. These motor homes, when fully equipped and loaded with typical cargo, will experience an overloaded condition on the rear axle.

This could cause the rear axle components to fail prematurely resulting in loss of vehicle control.

Dealers will replace the rear axle with a new higher capacity rear axle. Owner notification began April 5, 1999. Owners who take their vehicles to an authorized dealer on an agreed upon service date and do not receive the free remedy within a reasonable time should contact Fleetwood at 1-800-322-8216. Also contact the National Highway Traffic Safety Administration's Auto Safety Hotline at 1-888-DASH-2-DOT (1-888-327-4236).

This search returned 2 records.

Return to Dick and Lois's home page